



Discover our **learning** offerings

The 2021 Programme Portfolio



The 2021 Programme Portfolio

The UN System Staff College is the learning and knowledge organization of the United Nations system and, increasingly, of a wide array of partners. We are headquartered in Turin, Italy, with our Knowledge Centre for Sustainable Development in Bonn, Germany.

Our learning programmes are designed to advance the 2030 Agenda for Sustainable Development, the UN's sustaining peace resolutions, and management reform. As an inter-agency learning institution, we increase operational and policy coherence across the UN system. Driven by our common belief that learning and training should boost system-wide impact, we craft learning solutions that derive from the capacity development needs of the system as a whole. Our fee-based and, increasingly, free programmes reflect this shared philosophy.

To augment our open enrolment courses, we offer a wide array of tailor-made solutions in sustainable development, peace and security, and leadership and management. We design these tailor-made learning solutions to meet the specific needs of UN organizations, inter-agency groups, networks, departments, peace operations, governments and civil society partners.



Tailor-made solutions



UN leadership culture assessment

To ensure the UN is operationalizing the UN System Leadership Framework, UNSSC is offering an assessment tool to measure how well UN entities and individual teams are fulfilling its requirements. A team of leadership development and change management experts from UNSSC and McKinsey & Company work with clients to develop a road-map to address the areas for improvement identified in the assessment.



Change management solutions

Our advisory services on change management range from diagnosing and scoping UN entities' need for organizational change to supporting them in designing and implementing comprehensive realignment and change processes.



Annual dialogue on peace and conflict resolution

Through our annual dialogue series event, we provide a platform for Deputy Special Representatives of the Secretary-General to exchange experiences, focus on areas of concern, and seek innovative solutions.



Tailored offerings for UN country teams and Resident Coordinator offices

UNSSC offers tailored courses and learning events to build “dream teams” of UN country-level heads of agencies that maximize synergies to deliver better joint results. To bolster the collective response of the UN at country level, UNSSC provides unique offerings to Resident Coordinator offices that are designed to strengthen competencies and collaboration skills.



Customized solutions to foster UN country programming

To help reposition the UN development system to deliver on the 2030 Agenda and implement the United Nations Sustainable Development Cooperation Framework, we provide customized learning programmes to advance the engagement of UN entities in UN country programming.



Executive coaching

Participants enrolled in many UNSSC programmes can sign up for supplemental coaching packages that further their learning journey and enhance their leadership and management competencies. They will work with a coach in a safe environment to better understand their strengths as well as the challenges they are experiencing in their current role, or to prepare them for their next one.



Monitoring and evaluation services

The Evaluation Learning Programme offers tailored solutions in the area of measurement, analytics and evaluation. It provides on-demand services on how to improve technical capacities and core competencies in measurement and evaluation, tailoring course and instructional design to the needs of UN entities.



Innovation

UNSSC strengthens internal capacity on innovation and supportive organizational culture. It does this through access to dedicated e-learning and blended opportunities, and through the design and facilitation of innovation sprints and innovation accelerator programmes geared to leveraging the UN Innovation Toolkit.



Training-of-trainers programmes

We provide tailored training-of-trainers programmes on sustainable development, country programming and results-based management to develop internal UN staff capacities to respond to the skills-building needs at country level. We also offer customized training-of-trainers to civil servants and educators to strengthen capacities for the implementation of the 2030 Agenda.

A key academic partnership

Master in international development with IE University

UNSSC and the IE School of Global and Public Affairs have partnered on a one-year Master in International Development. With a focus on sustainable development, the programme is located in Madrid, Spain. Designed to develop the next generation of leaders capable of driving the sustainable development agenda, the curriculum explores the linkages and interdependencies between the dimensions of sustainable development, and fosters integrated and multi-disciplinary thinking. The faculty includes subject-matter experts as well as leading practitioners from the United Nations and beyond. The programme includes a week-long immersion in a United Nations operation, enabling students to gain first-hand experience in the development work being carried out within an international organization.



In-class and e-learning solutions

Quality, safe learning modes

UNSSC delivers many offerings as best-in-class e-learning solutions. They replicate in-classroom training, enabling participants to complete activities designed for face-to-face interaction in a virtual environment. Learners use web-based tools to achieve similar interaction, collaboration, and engagement that they would experience face-to-face. In recognition of these efforts, UN entities have been turning to us to help them design their online solutions.

UNSSC recognizes that people appreciate our face-to-face offerings. In 2021, to satisfy this demand once the COVID-19 pandemic subsides, we are offering a number of face-to-face learning programmes in our state-of-the-art campuses in Turin, Italy and Bonn, Germany. Moreover, our mobile team of trainers can deliver training in a variety of locations. Please note: The delivery of in-classroom learning will be in conformity with UNSSC policies concerning COVID-19.

Open-enrollment offerings

Sustainable development

08	The SDG Primer	Online
08	UN Summer Academy	Online
09	The Paris Agreement on Climate Change as a Development Agenda	Online
09	Policy Coherence for Sustainable Development	Online
09	UN Sustainable Development Cooperation Framework online course	Online
09	Unleashing the Power of the Private Sector for the 2030 Agenda	Online
10	Circular Economy and the 2030 Agenda	Online
10	RCO Learning Path	Blended

Sustaining Peace

11	Conflict Analysis for Sustaining Peace	Online
11	Decentralized Governance and Peacebuilding	Online
12	Integrated Analysis for Sustaining Peace Writing Course	Online
12	Cours de Rédaction sur «L'analyse Intégrée Pour la Paix Durable»	Online
12	Analysing and Engaging Armed Groups	Online
12	Climate Sensitive Programming for Sustaining Peace	Online
12	Cross-pillar Approaches to Peace	Online

Leadership & Management Development

13	Future of Work-Navigating Continuous Change: Resilient Managers Agile Teams Evolving Strategies	Online
13	Leadership, Women and the UN	Online
14	UN Emerging Leaders e-Learning (UNEL-e)	Online
14	UN Emerging Leaders Experience	Blended
14	Learning to Lead: Transitioning to Adaptive Sustainable Development Leadership	Face-to-face
14	The UN Country Team Leadership Course: Maximizing Synergies for Greater Impact	Face-to-face
15	UN Leaders Programme	Online
15	Executive Leadership for the Future of Work	Online
15	UN System Executive Management Programme	Online
15	UN System Executive Management Programme Edition 2 - Singapore Workshop	Blended
16	Leading Transformational Change in a VUCA World	Online
16	Business Operations Strategy BOS 2.0 Practitioner Online Training	Online
16	Pursuing your career in the UN	Online
16	Extended E-Certificate on Leadership and Management	Online
17	UN Competency-based Interviews (CBI) for Panel Members	Online
17	E-Learning Curriculum for National Professional Officers	Online
17	E-learning curriculum: UN Leadership in Times of Uncertainty	Online
17	E-Learning Curriculum on Performance Management	Online
18	E-Learning Curriculum on Leadership in the UN	Online
18	Fundamentals of Knowledge Management	Online
18	Supervisory Skills: Managing People and Performance	Online
18	Strategic Decision-Making in the UN	Online
19	Project Management Professional Certification Path	Blended
19	Leadership Skills for Programme Support and Administrative Functions	Blended
19	Developing Diversity and Cultural Intelligence Skills for Results in Today's Environment	Online
19	Learning Managers Forum	Face-to-face

Change & Innovation

20	Introduction to Change Management	Online
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Communication & Advocacy

21	Effective Writing Skills	Online
21	Writing Effective Speeches and Talking Points	Online
21	Social Media and Digital Advocacy for UN Professionals	Online

Core Professional Skills

22	Fundamentals of Diplomatic Protocol	Online
22	Skills for Administrative Assistants	Online

Monitoring & Evaluation

23	E-Learning Path on Evaluation Management	Online
24	Evaluation Learning Programme for the UN Secretariat	Online
24	Evaluation Dialogue Sessions with Senior Leaders (UN Secretariat)	Online

Safety & Security

25	Road Safety Management - February (English)	Online
25	Road Safety Management - March (French)	Online
26	Qualified Driver Trainer, Theory Module (French Edition)	Online
26	Qualified Driver Trainer, Face-to-Face Module	Face-to-face
26	Safe and Secure Approaches in Field Environments (SSAFE) for Surge Deployment	Face-to-face

Learning management

27	Trainer Essential Skills	Online
27	Evaluating Learning and Training	Online
28	From in-Classroom Training to e-Learning: A Hands-on Workshop	Online
28	Virtual Events Facilitation Skills for Programme Support and Administrative Functions	Online
28	Delivering Engaging Live Virtual Training	Online

Sustainable Development

Many of our offerings in sustainable development are provided free of charge thanks to a generous contribution from the German Federal Ministry of Economic Cooperation and Development.

The SDG Primer

The SDG Primer aims to establish a common base of understanding and approach for the UN system in supporting the 2030 Agenda for Sustainable Development. It is meant to inform the programmes and actions of all UN entities, including their engagement with government and civil society partners.

Target: UN staff at all levels.



1 January - 31 December



Online



Free

[Go to Offering](#)

UN Summer Academy

The virtual UN Summer Academy provides unparalleled peer learning and networking opportunities. It facilitates and fosters dialogue with thought and action leaders who are currently working towards the implementation of the 2030 Agenda and the Paris Agreement. An engaging five-day moderated online programme, the Summer Academy is built around interactive panel discussions, small-group breakout activities, and a group project.

Target: UN staff, national and local government representatives, civil society representatives, academics, private sector representatives, as well as a select number of master's and post-graduate students.



24-27 August



Online



\$500

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The Paris Agreement on Climate Change as a Development Agenda

Delivered in collaboration with UN Climate Change, this joint online programme offers a holistic and integrated examination of climate change, and promotes informed policy choices for a low-carbon future. The programme probes the key elements of the Paris Agreement on Climate Change and the 2030 Agenda, as well as the role of climate action in the broader context of sustainable development. The course also presents tools and instruments to mainstream sustainable development and climate action into development policies and planning.

Target: Development practitioners from the UN system, governments, non-governmental organizations, the private sector, civil society and academia.

 31 May-9 July

 Online


 Free

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Policy Coherence for Sustainable Development

The 2030 Agenda demands integrated approaches, taking into account the causal relationship and the synergies and trade-offs produced across the social, economic, and environmental dimensions of sustainable development. This online course is designed to equip participants with a sound understanding of why policy coherence is important for achieving sustainable development, what coherent policy making entails, and what are the specific tools, mechanisms and approaches that can be employed to foster policy coherence. The course provides opportunities to identify interlinkages among the Sustainable Development Goals, their policy interactions and effects, and their transboundary and intergenerational impacts.

Target: Development practitioners from the UN system, governments, non-governmental organizations, the private sector, civil society and academia.

 15 February - 19 March

 Online


 Free

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UN Sustainable Development Cooperation Framework online course

The UN Sustainable Development Cooperation Framework is a core instrument for providing a coherent, strategic direction for UN development activities by all UN entities at country level. This self-paced online course jointly designed by the UN Development Coordination Office and the UN System Staff College equips participants with a thorough understanding of the application of the 2019 UN Sustainable Development Cooperation Framework Guidance.

Target: UN staff involved in the design and implementation of the UN Sustainable Development Cooperation Framework at country, regional and global levels.

 1 January - 31 December

 Online

 Free

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Unleashing the Power of the Private Sector for the 2030 Agenda

The 2030 Agenda is unprecedented in its scope and ambition. The UN and governments have neither the reach nor the resources to implement it alone. Engagement, especially with the private sector, is imperative for the 2030 Agenda to succeed. This online course introduces participants to the different types of private sector entities, and demonstrates how strategically engaging with these entities can help implement the 2030 Agenda.

Target: UN staff, especially partnership specialists and officers. Development practitioners from governments, civil society, academia and the private sector.

 10 May - 11 June

 Online

 Free

[Go to Offering](#)

Circular Economy and the 2030 Agenda

Our current mode of consumption and production poses profound risks to our planet and to all forms of life. How can we redesign our way of life to allow for sustainable living for all within the limits of the planet? This online course explores how to create circular economies by creating products, services and ecosystems that are restorative and regenerative by design. By offering examples and applied exercises from a multitude of sectors, the course explores how we can undertake the transformations required to reduce humanity's footprint to deliver on the promise of the 2030 Agenda.

Target: Policy makers and policy shapers from multilateral organizations and government, as well as members of the private sector and civil society who would like to help accelerate the transition towards a circular economy.

 30 August - 1 October

 Online


 Free

[Go to Offering](#)

RCO Learning Path

The newly designed UN Resident Coordinator Office (RCO) Learning Path offers participants a rigorous six-month blended programme of interactive advanced high-impact online modules (emerging sustainable development issues and cross-cutting functional competencies) and a residential workshop at the UNSSC Knowledge Centre for Sustainable Development in Bonn, Germany. It combines two components, online and face-to-face, to ensure that all RCOs are part of a renewed community which shares expertise and know-how across a restored peer-to-peer learning virtual structure within the UN system.

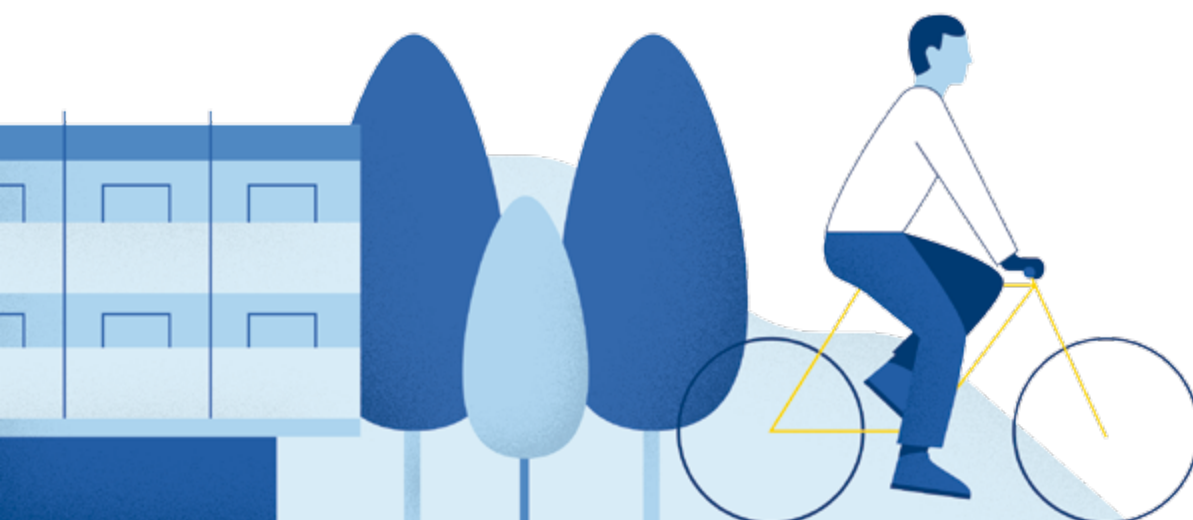
Target: Resident Coordinator Office staff at professional level covering at least one of the five core functions: strategic planning; economics; partnerships and development finance; data, results management and reporting; communications and advocacy.

 28 April - 30 November

 Blended

 \$1,000

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Sustaining Peace

Conflict Analysis for Sustaining Peace

The latest round of UN reviews recognizes the need for strengthened capacities to conduct analysis of the causes and consequences of conflict. This online programme introduces the core elements and principles of conflict analysis as well as their application to ensure conflict sensitivity and prevention, and sustaining peace.

Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.

 3 May - 4 June
1 November - 3 December

 Online

 \$750

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Decentralized Governance and Peacebuilding

Local governments are often the first to collapse when factions fight for territorial control. In post-conflict settings, the state is often unable to reach parts of its territory for years. Given these challenges, it is no surprise that decentralization and local governance provisions are increasingly prominent in peace agreements and national post-conflict peacebuilding agendas. This tutored online course explores how decentralization contributes to peacebuilding and identifies the elements of local governance that are most relevant in a post-conflict/peacebuilding context. Concrete case studies are used to illustrate successful decentralization reforms and peacebuilding efforts at the local level.

Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.

 19 April - 21 May

 Online


 \$750

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Integrated Analysis for Sustaining Peace Writing Course

This five-week course aims to equip participants with the tools to write compelling pieces of integrated analysis, taking into account the primacy of the political as a guiding principle for all UN interventions.

Target: United Nations staff from the Secretariat, agencies, funds and programmes, and partners working on sustaining peace, through political analysis, good offices, mediation and conflict-sensitive programming.

 22 February - 26 March
14 June - 16 July

 Online


 \$750

[Go to Offering](#)

Cours de Rédaction sur «L'analyse Intégrée Pour la Paix Durable»

Ce cours de cinq semaines vise à doter les participants des outils nécessaires pour rédiger des analyses intégrées convaincantes, tenant compte de l'aspect politique comme principe primordial pour toutes les interventions des Nations Unies.

Target: Le personnel des Nations Unies du Secrétariat, des agences, fonds et programmes et de leurs partenaires travaillant au maintien de la paix, par le biais d'analyses politiques, de bons offices, de médiation et de programmes sensibles aux conflits

 18 October - 19 November

 Online


 \$750

[Go to Offering](#)

Analysing and Engaging Armed Groups

An online course equipping practitioners with theoretical knowledge of current key trends and practical tools to conduct analysis of armed groups in order to understand the implications for engagement.

Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.

 12 April - 7 May
13 September - 8 October

 Online

 \$750

[Go to Offering](#)

Climate Sensitive Programming for Sustaining Peace

This four-week course equips participants with the tools to conduct localized climate risk assessments and integrate them into programmatic planning throughout the stages of a peacebuilding programme life-cycle (from early warning and responses to mediation and peacekeeping).

Target: United Nations staff from the Secretariat, agencies, funds and programmes, and partners working on sustaining peace, through political analysis, good offices, mediation and conflict-sensitive programming.

 3 - 28 May
20 September - 15 October

 Online

 \$1,000

[Go to Offering](#)

Cross-pillar Approaches to Peace

An integrated and coherent approach among relevant political, security and development actors within and outside the United Nations system is critical to peacebuilding and sustaining peace. This online course, featuring both self-paced material as well as interactive live sessions, will provide you with knowledge and skills to enhance implementation of cross-pillar approaches to peace in a given context.

Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.

 31 May - 25 June

 Online

 \$1,000

[Go to Offering](#)

Leadership & Management Development

Future of Work - Navigating Continuous Change: Resilient Managers | Agile Teams | Evolving Strategies

Following the disruptive development of the COVID-19 pandemic, many UN staff transitioned to working in new ways with many questions emerging. The Navigating Continuous Change Programme provides them with practical, concrete tools to manage agile teams, and make decisions and develop strategies in times of uncertainty, when their units and organizations must rapidly adapt and adjust in order to deliver on their mandate.

Target: Team leaders at all levels of the organization with a focus on mid-level managers (P4/P5).



19 April - 10 May



Online



\$1,250

[Go to Offering](#)

Leadership, Women and the UN

As a participant in this programme, you will join a lively community of highly experienced female professionals to reinforce your leadership journey through an extensive learning experience. At the core is an eight-week online programme that will provide you with insights and tips on how to navigate the opportunities and challenges facing women in leadership positions.

Target: Female UN staff at the P4-P5 level and other highly experienced female leaders preparing for senior leadership roles. By nomination and open enrolment.



18 January - 14 May
23 August - 10 December



Online



\$5,000

[Go to Offering](#)

UN Emerging Leaders e-Learning (UNEL-e)

This programme develops the leadership potential of mid-level UN staff by helping them strengthen their leadership and management acumen in two key areas: developing oneself and working with others. Both will help participants transition to increased leadership roles.

Target: UN staff at the P3 level or, exceptionally, P2/National Professional Officers level, with managerial experience and responsibilities both at headquarters and in the field.

 26 March - 30 April

 Online


 \$3,000

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UN Emerging Leaders Experience

This blended programme develops the leadership potential of mid-level UN staff by helping them strengthen their leadership and management acumen in two key areas: developing oneself and working with others. Both will help participants transition to increased leadership roles.

Target: UN staff at the P3 level or, exceptionally, P2/National Professional Officers level, with managerial experience and responsibilities both at headquarters and in the field.

 8 October - 4 November
8 - 12 November (face-to-face component)

 Blended

 \$3,000

[Go to Offering](#)

Learning to Lead: Transitioning to Adaptive Sustainable Development Leadership

We are all called to lead, to act, to change. The 2030 Agenda represents an imperative for change. This four-day programme for aspiring mid-level UN staff prepares participants for the critical transition to a greater leadership role in supporting transformative processes at country-level, and builds on innovative and technologically advanced practices for sustainable development. The programme strengthens political acumen and broadens participants' scope of vision to prepare them for more strategic and upstream policy advisory roles to drive nationally owned sustainable development strategies.

Target: UN staff at the P3-P4 levels and equivalent who are working on issues related to UN support for the implementation of the 2030 Agenda at national, regional or global levels.

 25-28 May (Bonn, Germany)
19-22 October (Bonn, Germany)

 Face-to-face


 \$2,500

[Go to Offering](#)

The UN Country Team Leadership Course: Maximizing Synergies for Greater Impact

Building on the repositioning of the UN development system, and in the context of the efforts to build back better towards long-term sustainable development, this executive five-day programme will strengthen the skills and capabilities required for UN leaders to drive the transformative, nationally owned 2030 Agenda. Particular attention will be given to the need for integrated policy support, systems thinking, strategic communication and collaborative and agile leadership. An exclusive feature of the programme is a site visit to demonstrate the real-life interconnectedness of the 5Ps – people, planet, prosperity, partnership, and peace.

Target: UN Resident Coordinators (RCs) and RC Candidates, Country Directors and representatives of UN agencies, funds, and programmes who are part of UN country teams.

 22-26 March (Bonn, Germany)
7-11 June (Bonn, Germany)
4-8 October (Bonn, Germany)

 Face-to-face


 \$5,500

[Go to Offering](#)

UN Leaders Programme

The UN Leaders Programme explores successful leadership approaches and innovation and transformation practices and their application to UN Leadership. As a participant, you will gain access to rich interactions with leading experts and peers, assessments, executive coaching, and extensive course material. Join us for this engaging and enriching experience!

Target: Senior UN staff at the D1 – D2 levels; Senior staff operating in relevant fields of international cooperation.

 15 October – 30 November

 Online

 \$6,250

[Go to Offering](#)

Executive Leadership for the Future of Work

Over the past year, the world has faced a series of events that generated many challenges and opportunities for UN leadership. Executive leaders are now called upon to take their leadership efforts a step further. The Executive Leadership Digital Learning Series is designed for senior UN leaders at the D1, D2 and above levels to exchange and learn from experts and peers during a three-week immersive learning experience, followed by two personalized executive coaching sessions.

Target: Executive leaders at the D1 and above levels, across the UN System.

 7 May – 30 May

 Online

 \$2,950

[Go to Offering](#)

UN System Executive Management Programme

The 2030 Agenda and UN management reform call for the strengthening of a performance management culture, as well as for UN managers to lead more effective teams, innovate, implement change and ultimately strengthen their organizations' capacity to deliver. This programme provides practical tools and knowledge to help managers address the complex realities they face, improving speed, responsiveness, and impact, both in the field and at headquarters.

Target: UN staff in management and leadership functions at headquarters and in the field. Participants should be at the P5+ or equivalent levels.

 22 March – 16 July

 Online

 \$4,900

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UN System Executive Management Programme | Edition 2 – Singapore Workshop

The 2030 Agenda and UN management reform call for the strengthening of a performance management culture, as well as for UN managers to lead more effective teams, innovate, implement change and ultimately strengthen their organizations' capacity to deliver. This blended programme enables focused, relevant and scoped training for UN managers. It provides practical tools and knowledge to help managers address the complex realities they face, improving speed, responsiveness, and impact, both in the field and at headquarters.

Target: UN staff in management and leadership functions at headquarters and in the field. Participants should be at the P5+ or equivalent levels.

 30 August – 17 December
13 – 17 December (face-to-face component)

 Blended

 \$4,900

[Go to Offering](#)

Leading Transformational Change in a VUCA World

This series will allow senior leaders to enhance their transformational change leadership skills through personal reflection and by gaining a greater understanding of their inner capacities and external change leadership practices. Doing so with peers will build a leadership community, allowing senior leaders to identify how they can build individual and team resiliency.

Target: This programme is for senior leaders at the D1 and D2 level and for Heads of Office at the country level.

 25 January - 11 February

 Online

 \$1,950

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Business Operations Strategy BOS 2.0 Practitioner Online Training

Business Operations Strategy (BOS) 2.0 Practitioner Online Training is a new online course developed by UNSSC in close partnership with the United Nations Development Coordination Office. It aims to establish a common understanding of the BOS and provide support to practitioners engaged in the development and implementation of the BOS 2.0.

Target: Operations staff from UN agencies based in country and regional offices; programme staff are welcome if they have basic operational knowledge in one or more lines of operations.

 1 January - 31 December

 Online


 Free

[Go to Offering](#)

Pursuing your career in the UN

A self-paced training tailor-made for UN staff. This unique module combines online learning with a one-to-one mentoring session. The module is part of the new UNSSC Blueline learning platform and can be used in combination with other existing e-learning paths in Blueline.

Target: All UN personnel (Professional and General Service staff) at headquarters and field locations.

 1 January - 31 December

 Online


 \$750

[Go to Offering](#)

Extended E-Certificate on Leadership and Management

A unique online learning path on leadership and management designed by the UN for the UN. Participants joining the programme can create their personal learning path, learn through modules designed around challenges and tasks of UN managers, and apply knowledge on UN real-life cases and scenarios. Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate completion and engagement.

Target: UN officials at all levels with management and leadership functions at headquarters and in the field.

 1 January - 31 December

 Online

 \$2,000

[Go to Offering](#)

UN Competency-based Interviews (CBI) for Panel Members

A self-paced training module tailored to the needs of UN staff who serve as panel members in competency-based interviews (CBI). This unique offering combines online learning with a one-on-one mentoring session. The module is part of the new UNSSC Blueline learning platform and can be used in combination with other learning paths in Blueline.

Target: UN personnel at headquarters and in the field who serve as panel members in competency-based interviews.

 1 January - 31 December

 Online

 \$750

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E-Learning Curriculum for National Professional Officers

A self-paced online learning path for National Professional Officers designed by the UN for the UN. The online modules were created to support National Professional Officers in their daily tasks and work at the UN. Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate completion and engagement.

Target: UN National Professional Officers at headquarters and in the field.

 1 January - 31 December

 Online

 \$750

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E-learning curriculum: UN Leadership in Times of Uncertainty

A self-paced online learning path designed to equip UN staff with the necessary knowledge and tools to reframe uncertainty and perform in challenging times. Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate completion and engagement.

Target: UN personnel at all levels.

 1 January - 31 December

 Online

 \$750

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E-Learning Curriculum on Performance Management

A self-paced online learning path for all UN staff to support performance management that is focused less on process and more on accountability for results. Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate completion and engagement. Available starting in April 2021.

Target: UN officials at all levels.

 1 January - 31 December

 Online

 \$750

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E-Learning Curriculum on Leadership in the UN

A self-paced online learning path for all UN staff as per the vision and principles of the UN System Leadership Framework. Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate completion and engagement.

Target: UN officials at all levels.

 1 January - 31 December

 Online

 \$750

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Fundamentals of Knowledge Management

Learn knowledge management strategy, processes, components, best practices and tools for capturing and refining knowledge assets. Understand in what forms knowledge exists, and create and share processes to meet organizational goals.

Target: Professional UN staff at headquarters and field locations.

 1 March - 31 December

 Online

 \$500

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Supervisory Skills: Managing People and Performance

This is an online programme tailored to the needs of UN supervisors who want to achieve results through productive supervision and management. Participants strengthen their conflict-management skills and learn how to become more effective at influencing others by practicing techniques to engage in productive debates and to develop more flexible leadership styles.

Target: UN staff with first-level supervisory responsibilities

 1 January - 31 December

 Online

 \$750

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Strategic Decision-Making in the UN

This self-paced online programme combines UN realities with the latest decision research, helping participants identify the best strategic decisions for their teams and organizations.

Target: This course is recommended for P4 professionals and above. Other staff may be accepted depending on functional responsibility.

 1 January - 31 December

 Online

 \$500

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Project Management Professional Certification Path

This programme walks participants through the “nuts and bolts” of project management, from setting priorities to controlling expenses and reporting on results. It provides support, practical activities and useful examples to help participants apply these skills to their daily work.

Target: UN professional staff at headquarters and field locations with responsibilities in project design, management and or reporting.

 27 September - 29 October
16 - 19 November (face-to-face component)

 Blended

 \$2,500

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Leadership Skills for Programme Support and Administrative Functions

This programme empowers General Service staff to contribute to organizational transformation through a culture and systems driven by UN values, efficiency and sustainable results. To this end, the course helps participants build their skills in workflow and process analysis, enabling and supporting change, recognizing and responding to ethical dilemmas, event planning, maintaining records and procedure management.

Target: General Service programme support and administrative professionals.

 25 October - 26 November
7 - 10 December (face-to-face component)

 Blended

 \$2,000

[Go to Offering](#)

Developing Diversity and Cultural Intelligence Skills for Results in Today's Environment

In order to achieve results for the UN, staff need to possess the ability to interact and communicate effectively with people of different cultures and backgrounds. This course helps participants increase their cultural sensitivity and awareness, enabling them to work, interact and communicate in diverse work environments, as well as build relationships with people from different cultural and ethnic backgrounds and mitigate cross-cultural challenges.

Target: All UN Staff members up to P4 level.

 10 May - 11 June

 Online

 \$1,000

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Learning Managers Forum

The Learning Managers forum is an annual gathering that brings together people responsible for learning, training and staff development in United Nations agencies, funds and programmes as well as other international organizations, with the aim of fostering a spirit of collaboration and partnership within the learning community, and to move the learning agenda for the UN System forward.

Target: Professionals responsible for learning, training, and staff development in United Nations agencies, funds, and programmes, as well as other international organizations.

 15-17 June (Turin, Italy)

 Face-to-face

 \$1,650

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Change & Innovation



Introduction to Change Management

By the end of the programme, participants will understand the fundamentals of change management, will have developed or refined a change strategy for their project or team, and will have received individual feedback at each step of the way. This programme combines weekly self-study modules with individual assignments, webinars, forum discussions as well as individual guidance.

Target: This programme is geared to line and change managers, change agents and programme and operations staff who are leading change in their field of expertise within the UN and with partners.



22 February - 1 April
23 August - 1 October



Online



\$1,250


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Communication & Advocacy

Effective Writing Skills

This five-week online course is designed to enhance the ability of staff to effectively draft a variety of documents through increased sensitivity to language, structure, and content. Participants will be exposed to different techniques for drafting documents that are adapted to the audience and have impact.

Target: All UN personnel (Professional and General Service staff) at headquarters and field locations.

 1 March - 2 April
6 September - 8 October

 Online


 \$1,000

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Writing Effective Speeches and Talking Points

This online programme guides participants on how to prepare clear, engaging and memorable talking-points and speeches both for senior colleagues and for themselves. It covers key principles of public speaking and practical techniques for making drafts lively and easy to use. Coursework draws on various real-life UN examples, including 'live' work shared by course participants.

Target: Special assistants, communication, public information and information officers, coordination specialists, programme staff, team leaders and thematic specialists who are responsible for preparing speeches for management.

 22 February - 26 March

 Online

 \$1,000

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Social Media and Digital Advocacy for UN Professionals

Capitalizing on social media is essential to communications success for UN agencies, funds, missions and organizations. This programme is designed to meet the needs of UN staff working with social media. It will give you an overview of the pros and cons of social networks and fundamental concepts including branding, networking and influencing. Sign up to master social media skills.


Target: UN communication officers, project managers, and other UN staff involved or interested in leveraging social media to achieve team and organizational goals.

 19 April - 21 May

 Online

 \$1,000

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An illustration on a light blue background featuring various geometric shapes and tools. At the top, a pair of scissors with yellow handles and blue blades is positioned. To the left, a hand in a blue glove holds a blue pen, pointing it towards the center. Below the pen, a hand in a blue glove is shown with fingers spread. In the bottom left, a yellow ruler is partially visible. Scattered around are a white circle, a blue square, a dark blue circle, and a yellow square. A blue grid pattern is also present in the upper right area.

Core Professional Skills

Fundamentals of Diplomatic Protocol

Acquire the knowledge and skills to be an effective modern-day diplomat at the United Nations. This is a self-study course, no live webinars.

Target: Recommended for UN staff performing protocol functions, at any level and location.



1 January - 31 December



Online



\$500

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Skills for Administrative Assistants

Administrative assistants have to perform different roles, constantly juggling a multitude of tasks and work with several colleagues on a daily basis. This course provides participants with tools, templates, and techniques to significantly increase productivity and effectiveness in the workplace.

Target: Administrative assistants (headquarters and field locations).



19 April - 21 May



Online



\$1,000

[Go to Offering](#)

Monitoring & Evaluation

E-Learning Path on Evaluation Management

The 2030 Agenda for Sustainable Development requires evaluation to be transformative and to help overcome the root causes of inequality and discrimination. It calls for the evaluation function to address the interconnected systems that operate in social structures. As part of UN reform, evaluation managers play a key role leading teams, ensuring quality, promoting change and ultimately contributing to deliver effective, equitable and sustainable interventions. This programme provides a complete overview and practical applications of tools and methods for managing evaluations and for setting up procedures for emergent evaluation functions.

Target: UN personnel at all levels who have limited prior knowledge of, or experience in evaluation at headquarters or in the field and who want to get a comprehensive overview of the key aspects of evaluation management.



1 January - 31 December



Online




\$1,000

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Evaluation Learning Programme for the UN Secretariat

This online learning programme strengthens the technical capacities of UN Secretariat staff with responsibility for evaluation. The programme promotes interaction through webinars and discussion forums. It will be tailored to the different mandates, priorities, and types of evaluation of the entities involved.

Target: UN professionals with responsibility for evaluation, either as managers, commissioners or evaluators working in UN Secretariat entities whose evaluation functions are in an early stage of development.

 1 March - 31 December

 Online

 \$1,500

[Go to Offering](#)

Evaluation Dialogue Sessions with Senior Leaders (UN Secretariat)

In order to establish an evaluation function and build the capacity to conduct quality evaluations, a proper enabling environment is needed. This webinar-based learning programme provides a forum for senior managers at UN Secretariat entities to reflect on how to enable and promote evaluation as a tool to improve performance, innovation and renewal.

Target: Senior managers of the UN Secretariat entities with key responsibilities in enabling and facilitating the establishment or strengthening of evaluation functions.

 1 March - 31 December

 Online

 \$400

[Go to Offering](#)



Safety & Security

Road Safety Management - February (English)

Lack of road safety is widely acknowledged to pose one of the highest risks to aid workers throughout the world. It causes a high number of civilian casualties. This course will enable participants from UN and associated organizations to effectively develop and manage road safety actions using best practices and evidence-based approaches. Participants will develop the skills and knowledge needed to better analyse, plan, implement and evaluate road safety actions.

Target: Global, regional and country-level road safety focal points, managers, relevant administration, logistics, fleet managers, and training and security personnel from across and beyond the UN system.



1 - 19 February



Online



\$500

[Go to Offering](#)

Road Safety Management - March (French)

Lack of road safety is widely acknowledged to pose one of the highest risks to aid workers throughout the world. It causes a high number of civilian casualties. This course will enable participants from UN and associated organizations to effectively develop and manage road safety actions using best practices and evidence-based approaches. Participants will develop the skills and knowledge needed to better analyse, plan, implement and evaluate road safety actions.

Target: Global, regional and country-level road safety focal points, managers, relevant administration, logistics, fleet managers, and training and security personnel from across and beyond the UN system.



8 - 26 March



Online



\$500

[Go to Offering](#)

Qualified Driver Trainer, Theory Module (French Edition)

The programme will enable UN and associated organizations to access high-quality, standardized driver training in a cost-effective, sustainable manner. Successful participants will have the underpinning knowledge for the safe, efficient and effective operation of light vehicles in a variety of contexts and risk environments.

Target: Professional and part-time drivers, self-drive personnel, administration, logistics, fleet management, training and security personnel from across and beyond the UN system.

 8 March - 2 April

 Online


 \$1,000

[Go to Offering](#)

Qualified Driver Trainer, Face-to-Face Module


The programme will enable UN and associated organizations to deliver high-quality, standardized driver training in a cost-effective, sustainable manner. Successful participants will have the skills and knowledge to train others in the safe, efficient and effective operation of light vehicles in a variety of contexts and risk environments.

Target: Relevant administration, logistics, fleet management, training and security personnel (General Service 3 or higher) from across and beyond the UN system. Participants need to have a valid international driving licence and a current medical clearance in order to participate in the course.



24-31 March (South Sudan)
10-17 April (Jordan)
5-12 May (East Africa)
15-22 May (Ethiopia)

 Face-to-face


 \$3,000

[Go to Offering](#)


Safe and Secure Approaches in Field Environments (SSAFE) for Surge Deployment


This three-day programme is geared to UN personnel who need a comprehensive safety and security training before being deployed at short notice to volatile areas of the world.

Target: The course is open to staff of the UN system and affiliated organizations in the field and at headquarters.



20 - 22 April (Turin)
15 - 17 June (Turin)
13 - 15 July (Turin)
21 - 23 September (Turin)
5 - 7 October (Turin)

 Face-to-face

 \$2,000

[Go to Offering](#)



Trainer Essential Skills

Become a professional trainer. This six-module self-paced course provides a comprehensive look at the role and function of a trainer. This self-paced online course gives participants the tools and techniques for a systematic approach to training others effectively.

Target: This course is for anyone involved in organizing learning and training events to develop others, such as trainers, facilitators, managers, leaders, resource persons, or instructors.



1 January - 31 December



Online



\$500

[Go to Offering](#)

Evaluating Learning and Training

Today more than ever, UN agencies are required to show the impact of learning and training programmes. This five-module self-study course is designed to introduce you to evaluation tools and techniques you can use to improve training effectiveness and prove the value of training in meeting organizational needs.

Target: This course is for anyone involved in organizing learning and training events to develop others, such as trainers, facilitators, managers, leaders, resource persons, or instructors.



1 January - 31 December



Online




\$500

[Go to Offering](#)

From in-Classroom Training to e-Learning: A Hands-on Workshop

The course provides participants with hands-on practice, tools and techniques for converting existing face-to-face instructor-led training into effective online instructor-led and self-paced courses. The course teaches how to design and facilitate engaging and collaborative learning experiences in virtual classroom environments using widely available solutions.

Target: This course is for anyone involved in organizing learning and training events to develop others, such as trainers, facilitators, managers, leaders, resource persons, or instructors.

 22 February - 26 March
13 September - 15 October

 Online


 \$1,000

[Go to Offering](#)

Virtual Events Facilitation Skills for Programme Support and Administrative Functions

Virtual events need more help and support. These require competency and skills development in virtual facilitation, not only for the trainers and managers, but also for the programme support and administrative assistants. As many organizations seek to move to online training, learning what it takes to make virtual events successful and mastering how to support virtual facilitation of online events using tools like Zoom and Microsoft Teams have become essential skills for programme support and administrative assistants.

Target: General Service programme support and administrative professionals.

 25 January - 26 February
8 November - 10 December

 Online


 \$1,000

[Go to Offering](#)

Delivering Engaging Live Virtual Training

The course teaches participants how to design and facilitate engaging and collaborative learning experiences in popular virtual classroom environments such as Zoom and Microsoft Teams.

Target: Anyone involved in online training and interested in strengthening their ability to engage participants during live training events.

 5 April - 7 May
18 October - 19 November

 Online

 \$1,000

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