A learning partner that supports you

The UN System Staff College is well placed to deliver the type of learning that is needed today. It designs and delivers high-quality learning programmes and tailored solutions for UN staff and partners, equipping them with the knowledge and skills to support the 2030 Agenda for Sustainable Development and UN reform, as well as to support countries to prevent crises and sustain peace. As the only system-wide learning and knowledge institution for UN staff with an inter-agency mandate, UNSSC contributes to a more effective, results-oriented, and agile United Nations.

Face-to-face and distance learning

Offering both face-to-face and distance learning, we design programmes to achieve the highest-quality results. Our face-to-face programmes are delivered in state-of-the-art facilities at campuses in Turin, Italy and Bonn, Germany, and our mobile team of trainers delivers training in over 50 countries. Our distance learning courses combine self-paced online learning and live sessions, making e-learning a truly interactive experience.

Learning to transform our world

Today the world faces unprecedented challenges: poverty, hunger, disease, inequality, waste, climate change, conflict – to name a few. All countries need to work together to shift the world on to a sustainable, resilient and peaceful path.

2020 is a critical year for the United Nations in this effort. It marks the beginning of the “Decade of Action” to support countries to deliver the Sustainable Development Goals (SDGs) by 2030. It also marks a critical juncture for the UN to help prevent crises before they happen, and to refashion the UN as a 21st century organization that delivers results in a cost-effective manner.

To create the impact which the world urgently needs, the UN and its partners must put a renewed focus on learning and training. This is essential if we are to adopt the new thinking, skillsets and approaches that are required to deliver results for the people we serve.

Our Vision: To provide skills and knowledge to empower the most valuable resource of the UN system: our people.

Our Mission: To contribute to a more effective, results-oriented and agile United Nations through learning, training and knowledge dissemination.
Over and above the many open-enrolment courses which are featured in this programme portfolio, UNSSC offers tailored-made learning solutions within our areas of focus. It designs these learning solutions to meet the specific needs of UN organizations, inter-agency groups, networks, departments, peace operations, governments and civil society partners.

Our tailored learning solutions include:

### Executive Coaching
Participants enrolled in many UNSSC programmes can sign up for supplemental coaching packages that further their learning journey and enhance their leadership and management competencies. They will work with a coach in a safe environment to better understand their strengths as well as the challenges they are experiencing in their current role.

### Change Management Solutions
Our advisory services on change management range from diagnosing and scoping UN entities’ need for organizational change to supporting them in designing and implementing comprehensive realignment and change processes.

### Innovation
UNSSC strengthens internal capacity on innovation and supportive organizational culture, notably through access to dedicated e-learning and blended opportunities, design and facilitation of innovation sprints and innovation accelerator programmes geared to leveraging the UN Innovation Toolkit, which was entrusted to UNSSC after being adopted by the UN system.

### Integrated Learning Solutions
UNSSC offers e-learning instructional design services to create specialized courses on management issues that UN system organizations can distribute through UNSSC’s e-learning platforms. In addition, UNSSC can provide dedicated e-learning portals to those UN entities that adopt any of UNSSC’s flagship online and blended management and leadership development programmes.

### UN Leadership Culture Assessment
To ensure the entire UN is operationalizing the UN System Leadership Framework, UNSSC is offering an assessment tool to measure how well UN entities – as well as individual teams – are fulfilling the requirements of the leadership framework. A team of leadership development and change management experts from UNSSC and McKinsey & Company work with clients to develop a road-map to address the areas for improvement identified in the assessment.

### Monitoring and Evaluation Services
The Evaluation Learning Programme offers tailored solutions in the area of measurement, analytics and evaluation. It provides on-demand services on how to improve technical capacities and core competencies in measurement and evaluation, tailoring the course and instructional design to the needs of UN entities.
Today there is an emerging need for Master degree programmes to include a sustainability component. To meet this need, UNSSC contributes to Master degree programmes in collaboration with renowned universities, in areas that are particularly relevant to the work of the UN and its partners.

MBA in Managing International Organizations
UNSSC has partnered with the University of Stellenbosch Business School (USB) on an MBA that focuses on the management of international organizations. This two-year programme draws from UNSSC’s network of senior UN leaders who deliver modules and serve as research supervisors. It builds on USB’s track record in providing top-quality academic rigour in leadership and management.

The format allows students to enhance their managerial qualifications in international organizations while performing their current jobs. Students graduate with a triple-accredited, affordable, and acclaimed MBA tailored to the needs of the UN and international organizations. The degree offers top expertise and exposure to management and leadership; extensive UN, private and public sector networks; and the chance to pursue a PhD.

Master in International Development with IE University
UNSSC and the IE School of Global and Public Affairs have jointly launched a one-year Master in International Development. With a focus on sustainable development, the programme is located in Madrid, Spain.

Designed to develop the next generation of leaders capable of driving the sustainable development agenda, the curriculum explores the linkages and interdependencies between the dimensions of sustainable development, and fosters integrated and multi-disciplinary thinking. The faculty includes subject-matter experts as well as leading practitioners from the United Nations and beyond.

The programme includes a week-long immersion in a United Nations operation, enabling students to gain first-hand experience in the development work being carried out within an international organization.
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13 Applying Design Thinking to the 2030 Agenda: Creative Approaches to Innovation
13 Building Partnerships for Sustainable Development
14 Communications and Advocacy for the 2030 Agenda and the SDGs
14 Designing an Impactful UN Sustainable Development Cooperation Framework
15 Harnessing the Power of Data for Sustainable Development
15 Mobilizing Financing for Sustainable Development
16 Results-Based Management to support Implementation of the 2030 Agenda
16 UN Catalytic Support to South-South & Triangular Cooperation in Implementing the 2030 Agenda
17 Anti-Corruption in the context of the 2030 Agenda
17 Circular Economy and the 2030 Agenda
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18 Social Protection for Sustainable Development
19 The Paris Agreement on Climate Change as a Development Agenda
19 Unleashing the Power of the Private Sector for the 2030 Agenda

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21 Acting Locally: Citizen Participation for Resilient Institutions
22 Analysing and Understanding Non-state Armed Groups
22 Applied Conflict Analysis for Sustaining Peace
23 Learning Exchange on the Humanitarian-Development-Peace Nexus
23 Political Approaches to Preventing and Responding to Election-related Violence
24 Conflict Analysis for Sustaining Peace
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31 UN Emerging Leaders Experience for Operations
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32 UN Leadership Exchange
33 E-Learning Curriculum for National Professional Officers
34 Executive Coordination Course
34 Extended E-Certificate on Leadership and Management
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57 Dialogue Series 2020
57 Learning Managers Forum
58 The Torino Forum for Sustaining Peace: Women and Girls at the Frontlines of Peace
58 UN Summer Academy
Applying Design Thinking to the 2030 Agenda: Creative Approaches to Innovation

Design thinking is a human-centred approach to problem solving. When applied to sustainable development, it can result in local, collaborative, and participatory initiatives that are based on the real experience of people. Uninhibited, collaborative, iterative and visual – the design thinking approach fosters cross-disciplinary thinking.

This learning programme enables people to understand and analyse the design of their organizational initiatives from the perspective of the end user, by guiding participants through the different stages of the design thinking process. It empowers people to apply inductive and cross-disciplinary thinking in order to ideate and create human-centred solutions or reconsider existing organizational initiatives in support of the 2030 Agenda.

At the end of the course, participants will receive an innovative design thinking toolkit.

Target: UN staff, as well as representatives from governments, civil society and the private sector.
Duration: 4 days
Venue: Bonn, Germany - 26-29 May 2020 and 20-23 October 2020
Course Fee: $2,500
This course is part of the Sustainable Development Learning Package offered to UN Resident Coordinator Office (RCO) staff. RCO staff will receive a special discount of $1,000, thanks to a generous contribution from the German Federal Ministry of Economic Cooperation and Development.
Contact: sustainable-development@unssc.org

Building Partnerships for Sustainable Development

Today more than ever, it is critical to strengthen multi-stakeholder partnerships for sustainable development. The UN is dealing increasingly with emerging and non-traditional partners – philanthropic foundations, private sector companies, academia and civil society – who are taking greater responsibility for the 2030 Agenda and the Paris Agreement.

This learning programme is designed to strengthen people’s understanding of the need to build partnerships. It also offers key frameworks to guide partnership arrangements. Serving as a platform for knowledge and experience sharing, the course explores key elements of partnering such as partnership frameworks, ethics, due diligence, risks of engagement, biases, stereotypes, and conflicts of interest.

Target: UN staff, especially programme and policy specialists, Resident Coordinator officers, partnership specialists and officers. Development practitioners from governments, civil society, academia and the private sector.
Duration: 4 days
Venue: New York, United States - 22-25 June 2020
Course Fee: $2,500
This course is part of the Sustainable Development Learning Package offered to UN Resident Coordinator Office (RCO) staff. RCO staff will receive a special discount of $1,000, thanks to a generous contribution from the German Federal Ministry of Economic Cooperation and Development.
Contact: sustainable-development@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Communications and Advocacy for the 2030 Agenda and the SDGs
Face-to-Face
Communication is a core leadership function. This 3.5-day learning programme equips people with the communications skills needed to articulate a convincing strategic vision for the 2030 Agenda. The programme provides training on the elements of effective communications and includes an intense media boot camp on new trends in communication and how to leverage the power of social media. It also offers personalized media coaching. Participants will be shown how to design communications and advocacy strategies for the 2030 Agenda.

Open to UN and non-UN audiences, the programme includes parallel workshops addressing participant-specific needs and requirements, including the latest developments relevant for global and field-based UN communications personnel working in UN Resident Coordinator offices, the Department of Global Communication and UN agencies.

Target: UN staff, civil servants, private sector and civil society representatives, as well as other key stakeholders using communications and advocacy in the context of the 2030 Agenda and the Sustainable Development Goals.
Duration: 3.5 days
Venue: New York, United States
Course Fee: $2,500
Contact: sustainable-development@unssc.org

Harnessing the Power of Data for Sustainable Development
Face-to-Face
The ambition of the 2030 Agenda, including the commitment to leave no-one behind, cannot be realized without quality, timely, relevant, open and disaggregated data. Data is fundamental to responsive real-time decision-making and to the design and implementation of integrated policy solutions that are needed for the achievement of the Sustainable Development Goals. Data collection, curating and analytics are increasingly critical in light of the changing dynamics around data – the speed at which data is produced, the variety of entities which produce data, and the availability of new and open data sources.

The data demands for the 2030 Agenda require urgent solutions that leverage the power of new data sources and technologies through partnerships between national statistical authorities and the private sector, civil society, and the academia and other research institutions. - Global Data Compact

This training programme is designed to strengthen the skills of UN staff to harness the potential of data to support evidence-based, integrated policymaking to accelerate sustainable development.

Target: UN staff focusing on data, monitoring and evaluation, planning, policy and programme. It caters to officers/specialists at the HQ, regional and country level.
Duration: 4 days
Venue: Bonn, Germany
Course Fee: $2,500
Contact: sustainable-development@unssc.org

Designing an Impactful UN Sustainable Development Cooperation Framework
Face-to-Face
This course equips participants with a solid understanding of the shift that underpins the UN Sustainable Development Cooperation Framework as the most important instrument for planning and implementation of UN development activities at country level in support of the implementation of the 2030 Agenda.

The course enables UN programme staff and those in oversight and support roles at regional and global level to design flexible and impactful medium- to long-term strategic frameworks to improve people’s lives while “leaving no one behind.” It offers a mix of knowledge and skills to design the Cooperation Framework as a vehicle for financing. It also demonstrates how the Cooperation Framework can be used as an advocacy strategy, an enabler for greater efficiencies, and as a compact for mutual accountability and transparency.

Target: UN staff, Regional and Country Office staff, field level managers, UN strategic planners, chair/members of results groups/ task teams and UN Coordination officers/advisers.
Duration: 4 days
Venue: Bonn, Germany
Course Fee: $2,500
Contact: sustainable-development@unssc.org

Mobilizing Financing for Sustainable Development
Face-to-Face
The most critical driver for the implementation of the 2030 Agenda is financing. It is well recognized that sustainable development for all cannot be financed through Official Development Assistance (ODA) alone. The challenge for governments and development professionals is to identify ways through which global financing flows – public, private, domestic and international – can be leveraged and redirected towards more sustainable ends.

This learning programme provides participants with an understanding of the imperatives of financing; gives an overview of the development finance landscape; strengthens people’s ability to recognize potential financial flows that can be leveraged for the SDGs; and familiarizes participants with the expertise and tools available within the development system to support sustainable financing strategies. This programme covers topics such as innovative financing mechanisms, effective national tax systems practices, integrated national financing frameworks and opportunities for new technologies.

Target: UN staff: Resident Coordinator Office staff engaged in financing for the SDGs, coordination officers, financing and partnership specialists and officers, programme and policy specialists.
Duration: 4 days
Venue: Bonn, Germany
Course Fee: $2,500
Contact: sustainable-development@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
**Results-Based Management to Support Implementation of the 2030 Agenda**

**Face-to-Face**

Member States expect UN responses to be results-oriented, integrated and aligned with the 2030 Agenda. Results-based management can ensure that the United Nations delivers on these expectations.

This hands-on learning programme equips UN staff with the knowledge and skills to apply the elements of results-based management (causality analysis, theory of change, results chain, indicator frameworks) to support integrated and multi-dimensional UN programming in support of the 2030 Agenda.

<table>
<thead>
<tr>
<th>Target</th>
<th>UN strategic planners; chairs/members of programme management teams/results groups/task teams; UN Coordination officers/advisers; UN staff involved in project/programme management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>4 days</td>
</tr>
<tr>
<td>Venue</td>
<td>Bonn, Germany 27-30 April 2020</td>
</tr>
<tr>
<td>Course Fee</td>
<td>$2,500 The course is part of the Sustainable Development Learning Package offered to UN Resident Coordinator Office (RCO) staff. RCO staff will receive a special discount of $1,000, thanks to a generous contribution from the German Federal Ministry of Economic Cooperation and Development.</td>
</tr>
<tr>
<td>Contact</td>
<td><a href="mailto:sustainable-development@unssc.org">sustainable-development@unssc.org</a></td>
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</tbody>
</table>

**UN Catalytic Support to South-South & Triangular Cooperation in Implementing the 2030 Agenda**

Recognizing the growing importance of South-South and Triangular Cooperation in accelerating the implementation of the 2030 Agenda, this course is designed to build a common understanding of the theory and practice of South-South and Triangular Cooperation as a means of development cooperation. The course equips participants with the key principles, tools and methods needed to grasp the challenges and opportunities inherent in South-South and Triangular Cooperation.

The course also discusses the roles of different actors and demonstrates how to mobilize partnerships. Finally, it explores the catalytic role the UN can play in helping to promote the South-South Cooperation agendas of Member States and their development partners.

<table>
<thead>
<tr>
<th>Target</th>
<th>UN staff and development practitioners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>4 days</td>
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<tr>
<td>Venue</td>
<td>Bonn, Germany 10-13 November 2020</td>
</tr>
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</table>

**Anti-Corruption in the Context of the 2030 Agenda**

Despite progress, corruption is still a pressing challenge. Resources lost through corruption exceed the estimated $10 trillion required to eradicate poverty by 2030. Money lost to corruption is development denied to those most at risk of being left behind.

This new online course is a collaboration between the UNDP Global Anti-Corruption Team and UNSSC. It focuses on the linkages between anti-corruption and sustainable development, and enables participants to promote the integration of anti-corruption initiatives in sustainable development plans and programmes.

The course highlights the role anti-corruption plays in the implementation of the 2030 Agenda, and introduces participants to tools and methods to enhance the integration of anti-corruption in the measurement and monitoring of the Sustainable Development Goals (SDGs).

<table>
<thead>
<tr>
<th>Target</th>
<th>UN staff from headquarters, UN country teams or regional offices, government representatives, development practitioners as well as members of civil society, academia and foundations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>5 weeks</td>
</tr>
<tr>
<td>Venue</td>
<td>Online 30 March-1 May 2020 Online 9 November-11 December 2020</td>
</tr>
<tr>
<td>Course Fee</td>
<td>This online course is offered free of charge. The 2020 editions are financially supported by the UN Development Programme and the UN Office on Drugs and Crime. Participants will be chosen through a competitive selection process.</td>
</tr>
<tr>
<td>Contact</td>
<td><a href="mailto:sustainable-development@unssc.org">sustainable-development@unssc.org</a></td>
</tr>
</tbody>
</table>

**Circular Economy and the 2030 Agenda**

Our current mode of consumption and production poses profound risks to our planet and all forms of life. How can we redesign our way of life to allow for sustainable living for all within the limits of the planet?

This online course explores how to create a circular economy through products, services and ecosystems that are restorative and regenerative by design. By offering examples and applied exercises from a multitude of sectors, the course explores how we can undertake the transformations required to reduce humanity’s footprint to deliver on the promise of the 2030 Agenda.

<table>
<thead>
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<td>Duration</td>
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</tr>
<tr>
<td>Venue</td>
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</tr>
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</tr>
</tbody>
</table>
Policy Coherence for Sustainable Development

The 2030 Agenda demands integrated approaches, taking into account the causal relationship and the synergies and trade-offs produced across the social, economic, and environmental dimensions of sustainable development.

This online course is designed to equip participants with a sound understanding of why policy coherence is important for achieving sustainable development, what coherent policy making entails, and what are the specific tools, mechanisms and approaches that can be employed to foster policy coherence.

The course provides opportunities to identify interlinkages and interdependencies among the Sustainable Development Goals, their policy interactions and effects, and their transboundary and intergenerational impacts.

Social Protection for Sustainable Development

The 2030 Agenda and the 17 Sustainable Development Goals (SDGs) lay out a set of key development objectives for developed and developing countries alike to end poverty, protect the planet, and ensure prosperity for all. Among the priorities agreed upon by Member States is social protection—repeatedly cited in the agenda as a primary means to reduce poverty and combat inequality.

This online course equips participants with a solid understanding of social protection and its relevance for sustainable development. It covers social protection floors and nationally appropriate social protection systems, and showcases country-level examples of the work done to extend social protection as a means for the achievement of the 2030 Agenda.

The Paris Agreement on Climate Change as a Development Agenda

This joint UN Climate Change – UNSSC online course offers a holistic and integrated approach to climate change and demonstrates the interlinkages between sustainable development and climate change. It promotes informed policy choices in support of low-carbon and climate resilient sustainable development.

The course describes the key elements of the Paris Agreement on Climate Change and the 2030 Agenda, and the role of climate action in the broader context of sustainable development. It provides opportunities to identify threats, co-benefits, and best practices to ensure coherence and mutual reinforcement between climate action and sustainable development. The course also presents existing tools and instruments to mainstream sustainable development and climate action into development policies and planning.

Unleashing the Power of the Private Sector for the 2030 Agenda

The 2030 Agenda is unprecedented in its scope and ambition. The UN and governments have neither the reach nor the resources to implement it alone. Engagement, especially with the private sector, is imperative for the 2030 Agenda to succeed. Moreover, the 2030 Agenda offers the private sector numerous opportunities to access new markets and institutional investment, estimated at about $12 trillion by 2030 while adding 380 million new jobs. This in itself is a compelling argument for the private sector and governments to work together to make the 2030 Agenda a reality.

This online course introduces participants to the different types of private sector entities and demonstrates how strategically engaging with these entities can help implement the 2030 Agenda. It introduces participants to tools to identify common objectives to create shared value and emphasizes the importance of mitigating risk.
From Doing No Harm to Sustaining Peace: Conflict-sensitive Approaches to Programming

Together with the 2030 Agenda, the Sustaining Peace resolutions represent system-wide frameworks that make prevention a key priority and shared responsibility. They mark a collective effort to foster peaceful societies and prevent the outbreak, escalation, continuation and recurrence of conflict. But they require levels of joint analysis and integrated programming that are often challenging.

This blended programme will equip participants with the required mindset and technical skills to apply a risk-informed and conflict-sensitive approach to field-focused programming. It will enable them to effectively contribute to preventing violent conflicts and sustaining peace across the humanitarian-development-peace nexus.

**Target**
UN staff and practitioners, representatives from governments, non-governmental organizations, the private sector, civil society and academia.

**Duration**
4 weeks (online) + 4 days (face-to-face)

**Venue**
Online & Monrovia, Liberia 20-23 October 2020

**Course Fee**
$2,500

**Contact**
peacesecurity@unssc.org

Acting Locally: Citizen Participation for Resilient Institutions

This learning programme examines and promotes gender-balanced citizen participation and community-based monitoring and evaluation mechanisms to “Ensure responsive, inclusive, participatory and representative decision-making at all levels” (SDG 16.7). Experts from the UN and academia will discuss the theoretical framework and a number of innovative examples from different countries on how participatory practices help build more resilient institutions and how they contribute to more effective service delivery at the local level.

During this programme, participants will gain practical tools and skills to promote models of community-based monitoring and evaluation and citizen participation. Participants will deepen their knowledge about the contributions that citizen participation at the local level can make to the implementation of SDG 16.

**Target**
UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.

**Duration**
4 days

**Venue**
Nairobi, Kenya 9-12 June 2020

**Course Fee**
$2,000

**Contact**
peacesecurity@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Analysing and Understanding Non-State Armed Groups

In the last decade, preventing conflict and sustaining peace have become increasingly complex. National armies and armed opposition groups are no longer the sole perpetrators of armed violence. Rather, violence is being perpetrated more and more by a range of hybrid actors, such as non-state armed groups, criminal organizations, and illicit trafficking networks. Understanding these emerging dynamics presents novel analytical challenges.

Developed in collaboration with the Changing Character of War Centre at Oxford University, this 3.5-day programme explores the political context driving armed violence and the forces shaping group cohesion, resource strategies, internal structures and levels of violence. By focusing on multidisciplinary investigative approaches, this programme will strengthen the capacity to understand the nature of contemporary conflicts and analyse the evolution, composition, motives and interests of non-state armed groups.

Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.
Venue: Geneva, Switzerland
Course Fee: $2,000
Duration: 3.5 days
Contact: peacesecurity@unssc.org

Applied Conflict Analysis for Sustaining Peace

The dynamic nature of violent conflict and the emergence of new threats to peace and security call for analytical approaches that reflect the complexity of current challenges and that enable UN staff and partners to adapt their strategies to volatile and evolving contexts. Not applying these analytical approaches risks missing opportunities to contribute to collective outcomes and potentially harming local dynamics.

This programme, which applies systems thinking and adopts an inter-agency perspective, builds conflict analysis skills and strengthens capacities to translate this analysis into sophisticated and comprehensive responses that contribute to the prevention of conflict, the reduction of vulnerability, and the maintenance of peace. This programme builds on the introductory online programme, “Conflict Analysis for Sustaining Peace” (page 24).

Target: UN staff from headquarters, UN country teams or regional offices, government representatives, development practitioners as well as members of civil society and academia.
Venue: Cairo, Egypt
Course Fee: $2,000
Duration: 3.5 days
Contact: peacesecurity@unssc.org

Learning Exchange on the Humanitarian-Development-Peace Nexus

Collaboration among humanitarian-development-peace practitioners is becoming one of the key avenues for delivering on the 2030 Agenda, the World Humanitarian Summit, the New York Declaration, and the twin resolutions on Sustaining Peace, which call for a new way of working with joined up efforts to deliver on some of the most critical challenges of our time.

This learning exchange programme on the humanitarian-development-peace nexus provides a learning space and brings together a set of diverse practitioners to explore effective practices, lessons learned, challenges and opportunities for bridging barriers, fostering coherent and complementary collaboration, and practical experimentations to collaborate on the ground.

Target: Practitioners from various backgrounds – the UN system, including Resident Coordinator Offices, other multilateral and regional organizations, bilateral donors, governments, civil society and academia – working on human development, humanitarian action, development programming or peacebuilding, looking to deepen their understanding and broaden their professional repertoire on the Humanitarian-Development-Peace Nexus through an impactful exchange with peers and subject-matter experts.
Venue: Turin, Italy
Course Fee: $2,000
Duration: 3 days
Contact: peacesecurity@unssc.org

Political Approaches to Preventing and Responding to Election-related Violence

First launched in 2012 by the UN System Staff College and the Electoral Division of the UN Department of Political and Peacebuilding Affairs (DPPA), this programme promotes a broader understanding of the political and technical dimensions of elections, the complex relationship between elections and conflict, and the work of the UN system to prevent and mitigate election-related violence.

Focused on strengthening the capacity of UN staff in electoral risk assessment and management, this four-day learning programme will guide you through every stage of the process – from conducting a sound conflict analysis, to electoral risk mapping, to identifying prevention and mitigation strategies to address election-related violence.

Target: UN staff working on electoral and political affairs, good offices and mediation as well as related peace and security issues. After signing up to this programme, you will be requested to submit your PHP based on which UNSSC and DPPA will carry out a selection process.
Venue: Cairo, Egypt and Accra, Ghana
Course Fee: No fees for this course. However, sponsoring organizations are responsible for travel and accommodation.
Duration: See dates below
Contact: peacesecurity@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Conflict Analysis for Sustaining Peace

Preventing the outbreak, escalation, continuation and recurrence of conflict is a hugely ambitious task. At the same time, a more strategic and coherent approach across and beyond the UN system can achieve and sustain peace. As acknowledged by the latest round of UN reviews, this requires strengthened capacities to conduct structured conflict analysis that provides insights into the causes and consequences of conflict, the needs and interests of diverse stakeholders, as well as the dynamics supporting or undermining peace efforts.

This tutored online programme introduces the core elements and principles of conflict analysis and explores some of the main analytical tools to ensure that work is conflict-sensitive and, whenever possible, contributes to preventing conflict and sustaining peace. This course provides a solid foundation for the more advanced learning programming, “Applied Conflict Analysis for Sustaining Peace” (page 22).

Online
Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.
Duration: 4 weeks
Venue: Online 7 September-2 October 2020
Course Fee: $500
Contact: peacesecurity@unssc.org

Working at the Nexus between Human Rights and Conflict Transformation

Human rights, peace and development are closely interconnected, but the linkages are not always evident in practice. Misconceptions exist, such as conflict prevention might involve making unacceptable compromises or that human rights engagement might delay peace processes. Even though they engage with similar stakeholders and both aim to build peaceful, just and inclusive societies, human rights practitioners and conflict prevention practitioners do not always work coherently together. At worst, they can undermine each other’s efforts.

This tutored online course offers insights on how human rights and conflict transformation approaches complement one another, and on how people can build on these synergies and work across disciplines to enhance their practice and address potential challenges and dilemmas in planning and programming.

Online
Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.
Duration: 4 weeks
Venue: Online 1-26 June 2020
Course Fee: $500
Contact: peacesecurity@unssc.org

Decentralized Governance and Peacebuilding

Local governments are often the first to collapse when factions fight for territorial control. In post-conflict settings, the state is often unable to reach parts of its territory for years. Given these challenges, it is no surprise that decentralization and local governance provisions are increasingly prominent in peace agreements and national post-conflict peacebuilding agendas.

This tutored online course explores how decentralization contributes to peacebuilding and identifies the elements of local governance that are most relevant in a post-conflict/peacebuilding context. Concrete case studies are used to illustrate successful decentralization reforms and peacebuilding efforts at the local level.

Online
Target: UN staff as well as practitioners and representatives from governments, non-governmental organizations, the private sector, civil society and academia.
Duration: 4 weeks
Venue: Online 2-27 March 2020
Course Fee: $500
Contact: peacesecurity@unssc.org

Please check our website regularly for updates on courses: www.unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Leadership & Management Development

**Leadership Skills for Programme Support and Administrative Functions**

This programme empowers General Service staff to contribute to organizational transformation through a culture and systems driven by UN values, efficiency and sustainable results. The course helps participants build their skills in workflow and process analysis, enabling and supporting change, responding to ethical dilemmas, event planning, maintaining records and procedure management.

- **Target**: General service programme support and administrative professionals.
- **Duration**: 3 weeks online, plus 3.5 days face-to-face.
- **Course Fee**: $2,000.
- **Contact**: leadershipandmanagement@unssc.org

**Leading in the UN: A Deep Dive**

Offered in collaboration with the Dag Hammarskjöld Foundation, this leadership development journey offers a unique leadership development journey that will challenge people to transform themselves, their sphere of influence, and their organizations. The learning experience is held at the iconic backdrop of Backåkra, the Summer home of Dag Hammarskjöld, the second UN Secretary-General.

The programme comprises a one-on-one goal-setting conversation to define participants’ learning intentions and prepare them to make the most out of this opportunity. A four-day intensive face-to-face learning experience combines intellectual stimulation, practical exercises, reflection sessions, group work, team-building and guided tours to explore Dag Hammarskjöld’s Markings and reflect on their meaning and application today. Two follow-up online group sessions will help participants further their learning.

- **Target**: Staff at senior level (P5 and above) from the UN and affiliated organizations, highly experienced professionals operating in relevant fields of international cooperation and sustainable development. The Deep Dive is complementary to UNSSC’s UN Leaders Programme and is offered to alumni of this programme. It is designed for people who have already begun to explore their leadership potential. However, any leader facing difficult challenges will find the experience beneficial.
- **Duration**: 4 days face-to-face and two follow-up online webinars within the next three months.
- **Course Fee**: $4,000.
- **Contact**: leadershipandmanagement@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
**Project Management Professional (PMP) Certification path**

This programme walks participants through the ‘nuts and bolts’ of project management, from setting priorities to controlling expenses and reporting on results.

It provides support, practical activities and useful examples to help participants apply these skills to their daily work. UNSSC has partnered with the Project Management Institute (PMI) to develop this highly specialized course.

| Target | UN professional staff at headquarters and field locations with responsibilities in project design, management and/or reporting. |
| Venue | Bonn, Germany
Bonn, Germany |
| Course Fee | $2,500 |
| Contact | leadershipandmanagement@unssc.org |

**UN System Executive Management Programme**

The 2030 Agenda and UN reform mandates call for the strengthening of a performance management culture, as well as for UN managers to lead more effective teams, innovate, implement change and ultimately strengthen the organization’s capacity to achieve the 2030 Agenda. This UN System Executive Management Programme (EMP) allows for focused and relevant training for UN managers. It provides practical tools and knowledge to help managers address the complex realities they face, improving their speed, responsiveness, and impact, both in challenging field locations and at headquarters.

The programme follows learner-centred design principles, and applies adult learning, case-based learning and social learning theories. The programme consists of three components: online tutor-led Modules, 360-degree assessment and individual coaching sessions, and a residential workshop.

| Target | UN officials in management and leadership functions at headquarters and in the field. Participants are expected to be at the P5-equivalent or higher levels. Exceptions can be made for participants serving at the P4 or equivalent levels if they can demonstrate comparable management responsibilities. Managers from NGOs associated with the UN and government officials from Member States are also invited to participate. A similar programme is mandatory for second reporting officers in the UN Secretariat. |
| Venue | Online
Face-to-face component: Turin, Italy |
| Course Fee | $4,900 |
| Contact | mdp@unssc.org |

**Leadership, Women and the UN Programme**

Participants in this learning programme will join a dynamic community of highly experienced female professionals to reinforce their leadership journey. The learning experience consists of a five-day face-to-face programme, a 360-degree leadership and personal assessment, as well as follow up individual coaching sessions and engaging free-of-charge alumnae activities. Delivered by stellar faculty, this learning programme provides insights and tips on how to navigate the opportunities and challenges of women in leadership positions while being consistent with one’s aspirations and contribution to a culture of gender equality.

Participants will explore different leadership approaches and their application, the gender and cultural dimensions of leadership, the dynamics of power, influence and negotiation, and deeper personal-professional coherence and self-awareness to develop a set of skills and competencies for transformative and charismatic leadership.

| Target | Female UN staff at the P4-P5 level and other highly experienced female leaders preparing for senior leadership roles. By nomination and open enrolment. |
| Venue | Vienna, Austria
Geneva, Switzerland |
| Course Fee | $5,500 |
| Contact | leadershipandmanagement@unssc.org |

**Learning to Lead Transitioning to Adaptive Sustainable Development Leadership**

We are all called to lead, to act, to change. The 2030 Agenda for Sustainable Development represents an imperative for change for the United Nations.

This four-day programme for aspiring mid-level UN staff prepares participants for the critical transition to a greater leadership role in supporting transformative processes at country-level and builds on innovative and technologically advanced practices for sustainable development.

The programme strengthens political acumen and broadens the participants’ scope of vision to prepare them for more strategic and upstream policy advisory roles to drive nationally owned sustainable development strategies.

The course strengthens collaboration for sustainable development, provides opportunities to practice substantive leadership skills to engage and influence stakeholders and to become transformative change agents.

| Target | UN staff at the P3-P4 levels and equivalent, working on issues related to the UN support to the implementation of the 2030 Agenda and the Sustainable Development Goals (SDGs) at national, regional and global levels. |
| Venue | Bonn, Germany
Bonn, Germany |
| Course Fee | $2,500 |
| Contact | sustainable-development@unssc.org |

Please check our website regularly for updates on courses: www.unssc.org
**UN Emerging Leaders Experience**

Participants will deepen their leadership journeys by exploring successful approaches to leadership for sustainable development, with particular emphasis on systems leadership and small states. Designed and delivered in collaboration with experts on the 2030 Agenda and transformational leadership, this learning programme, which is organized jointly with the Commonwealth Initiative, will provide key concepts and tools for systems leadership and address the interconnected and interdependent challenges of sustainable development.

The programme combines case studies with presentations and instructor-led inputs, discussion, reflections and site visits. The learning programme consists of a three-day face-to-face experience and a follow-up webinar. An optional mentoring programme is available to accompany participants' leadership journey.

**Target**
Senior UN staff at director and above level, senior government officials and other senior leaders from academia and non-state actors. Resident and Humanitarian Coordinators, agency country representatives, alumni of the UN Leaders and UNCT leadership programmes.

**Duration**
3 days face-to-face, one month follow-up

**Venue**
London, United Kingdom 7-9 December 2020

**Course Fee**
$3,300

**Contact**
leadershipandmanagement@unssc.org

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**The UN Country Team Leadership Course: Maximizing Synergies for Greater Impact**

Building on the repositioning of the UN development system, this executive five-day programme will strengthen the skills and capabilities required for UN leaders to drive the transformative, nationally owned 2030 Agenda. Particular attention will be given to integrated policy support, systems thinking, strategic communication and collaborative leadership. An exclusive feature of the programme is a site visit to demonstrate the real-life interconnectedness of the 5Ps – people, planet, prosperity, partnership, and peace.

The course will enable UN leaders to respond to the call by Member States for a repositioned United Nations development system in the context of the Quadrennial Comprehensive Policy Review of operational activities for development, working towards a new generation of UN country teams.

**Target**
UN Resident Coordinators (RC) and RC Candidates, Country Directors and representatives of UN agencies, funds, and programmes.

**Duration**
5 days

**Venue**
Bonn, Germany 11-15 May 2020
Bonn, Germany 9-13 October 2020

**Course Fee**
$5,500

**Contact**
sustainable-development@unssc.org

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**Systems Leadership for Sustainable Development**

Middle-managers are often seen as status quo agents, reproducing conservative ways of thinking and working. To overcome this stereotype, UN professionals managing teams can have a greater impact and inspire dozens of other people working with them.

This leadership programme allows you to distinguish perception with reality by giving you concrete tools to understand yourself and to unleash your leadership potential. By completing this programme, you will benefit from practical skills and a wider professional network to better lead your team and influence your supervisors.

**Target**
UN staff at the P3 level or, exceptionally, P2 level with managerial experience and responsibilities.

**Duration**
5 days

**Venue**
Turin, Italy 30 March- 3 April 2020
Turin, Italy 19-23 October 2020

**Course Fee**
$3,000

**Contact**
leadershipandmanagement@unssc.org

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**UN Emerging Leaders Experience for Operations**

Middle-managers are often seen as status quo agents, reproducing conservative ways of thinking and working. To overcome this stereotype, UN professionals managing teams can have a greater impact and inspire dozens of other people working with them.

This leadership programme allows you to distinguish perception with reality by giving you concrete tools to understand yourself and to unleash your leadership potential. By completing this programme, you will benefit from practical skills and a wider professional network to better lead your team and influence your supervisors.

**Target**
UN staff working in Operations at the P3 level or, exceptionally, P2 level with managerial experience and responsibilities.

**Duration**
5 days

**Venue**
Turin, Italy 16-20 November 2020

**Course Fee**
$3,000

**Contact**
sustainable-development@unssc.org

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Please check our website regularly for updates on courses: www.unssc.org
UN Leadership Exchange

Since 2012, the UN Leadership Exchange has been bringing together UN colleagues at the Under Secretary-General and Assistant Secretary-General levels. The Exchange has served as a forum to examine the latest thinking on leadership, and a space to expand networks across the UN system and beyond. In collaboration with the World Economic Forum and the Dag Hammarskjöld Foundation, the Exchange has explored the strategic role the UN can play, facilitated a knowledge exchange among senior UN, international and thought leaders, inspired innovative solutions to global and organizational challenges, and assisted in aligning and refining participants’ leadership potential. This year’s edition will focus on 1) the 75th anniversary of the UN, 2) the ethical norms that the civil service can model today, and 3) the new dilemmas and opportunities presented by the Fourth Industrial Revolution. The learning programme will be held in San Francisco, the birthplace of the United Nations.

Face-to-Face

Target
The programme is designed for senior UN staff at the D1 and D2 levels and other senior staff operating in relevant fields of international cooperation. By nomination and open enrolment. (Please note that some UN organizations follow an internal nomination process to identify candidates for the programme).

Duration
4 days

Venue
New York, United States
11-14 May 2020
Geneva, Switzerland
5-8 October 2020

Course Fee
$7,000

Contact
leadershipandmanagement@unssc.org

UN Leadership Programme

We live in an age of increased interconnectedness, rapid change and widespread legitimacy deficits. In this environment UN leaders and partners are expected to provide aspirational, principled guidance as well as practical solutions to complex challenges.

The learning programme is designed to inspire its participants at the director level in exploring paradigms of leadership in the context of innovation, transformation, collaboration and resilience. Participants in this face-to-face learning experience will be inspired by a stellar faculty composed of world-renowned academics and practitioners; reflect on strong leadership approaches and their application in their professional context; forge deeper connections with colleagues from across the international and UN system through collegial support.

The Programme has welcomed hundreds of senior officials and speakers to create a more effective, unified leadership culture. It is also the official leadership development programme of the UN Secretariat.

Face-to-Face

Target
UN National Professional Officers at headquarters and in the field.

Duration
4 months from date of receiving login information

Venue
Online
1 January 2020-31 December 2020

Course Fee
$750

Contact
leadershipandmanagement@unssc.org

E-Learning Curriculum for National Professional Officers

A self-paced online learning path for national professional officers, designed by the UN for the UN.

The online curriculum includes the following modules: the UN System Leadership Framework; managing up; essentials of project management; leading through communication; negotiation; managing for results; an introduction to results-based management; introduction to change management; building partnerships.

The online modules are designed to support national professional officers in their daily tasks and work at the UN. Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate engagement and completion.

Online

Target
International professionals (P2-P3), national professional officers, and senior general service staff members performing executive and programme coordination functions.

Duration
12 weeks (Break in between 26 Oct - 6 Nov)

Venue
Online
14 September-18 December 2020

Course Fee
$2,500

Contact
leadershipandmanagement@unssc.org

Executive Coordination Course

This programme is aimed at executive and administrative professionals who have to perform various roles, are constantly juggling a wide array of tasks, and must interact with various audiences and colleagues on a daily basis.

The course will provide participants with tools, templates, and techniques to significantly increase productivity and efficiency in the workplace. In addition, participants will strengthen skills to effectively deal with increasing responsibilities and complex activities.

Online

Target
UN Staff at the USG and ASG level and other senior leaders interacting with the UN system.

Duration
3 days

Venue
San Francisco, United States
23-25 June 2020

Course Fee
$7,000

Contact
leadershipandmanagement@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Extended E-Certificate on Leadership and Management

A self-paced training module tailor-made for UN staff. This unique module combines online learning with a one-to-one mentoring session with an experienced mentor.

Upon successful completion of this module, participants will be able to:
- Analyse a vacancy announcement and assess coherence with your profile and experience;
- Prepare and fine-tune your personal history form or P11 to highlight specific aspects of your work and facilitate understanding of your expertise and experience;
- Plan for a competency-based interview and use a proven model to better articulate your experience and expertise.

The module is part of the new UNSSC Blueline learning platform and can be used in combination with other existing e-learning paths in Blueline.

Pursuing Your Career in the UN

A self-paced training module tailor-made for UN staff. This unique module combines online learning with a one-to-one mentoring session with an experienced mentor.

Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate completion and engagement.

Fundamentals of Knowledge Management

A self-paced e-learning course addressing knowledge management strategy, processes, components, best practices and tools for capturing and refining knowledge assets. Understand in what forms knowledge exists, and create and share processes to meet organizational goals.

E-Learning Curriculum on Resource Management

A self-paced e-learning path on resource management designed by the UN for the UN.

Feedback and interaction with other UN colleagues in the programme strengthen the consolidation of learning and facilitate engagement and completion.

Please check our website regularly for updates on courses: www.unssc.org
### Strategic Decision Making in the UN

This self-paced online programme combines UN realities with the latest decision research, helping participants identify the best strategic decisions for their teams and organizations.

The course will enable participants to: Examine decision challenges and successes within the UN system; apply effective and practical decision analysis techniques commonly encountered by UN managers; distinguish and recognize availability and other cognitive biases which greatly influence decisions; gather relevant intelligence to increase the quality of decisions; identify collective decision-making tools and apply these within a team; develop effective decision-making strategies, taking into account ethical implications.

<table>
<thead>
<tr>
<th>Target</th>
<th>This course is recommended for P4 professionals and above. Other staff may be accepted depending on functional responsibility.</th>
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</thead>
<tbody>
<tr>
<td>Duration</td>
<td>4 months from date of receiving login information</td>
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<tr>
<td>Venue</td>
<td>Online 1 January – 31 December 2020</td>
</tr>
<tr>
<td>Course Fee</td>
<td>$500</td>
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<tr>
<td>Contact</td>
<td><a href="mailto:leadershipandmanagement@unssc.org">leadershipandmanagement@unssc.org</a></td>
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### Supervisory Skills: Managing People and Performance

This is a self-paced online programme tailored for UN supervisors who want to achieve results through productive supervision and management.

Participants strengthen their conflict-management skills and learn how to become more effective at influencing others, by practicing techniques to engage in productive debates and to develop more flexible leadership styles.

<table>
<thead>
<tr>
<th>Target</th>
<th>UN staff with first level supervisory responsibilities.</th>
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<tbody>
<tr>
<td>Duration</td>
<td>4 months from date of receiving login information</td>
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<tr>
<td>Venue</td>
<td>Online 1 January – 31 December 2020</td>
</tr>
<tr>
<td>Course Fee</td>
<td>$750</td>
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<tr>
<td>Contact</td>
<td><a href="mailto:leadershipandmanagement@unssc.org">leadershipandmanagement@unssc.org</a></td>
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</tbody>
</table>
Executive change and innovation leadership

Target: Senior staff at the Director and Assistant Secretary-General level.

Duration: 3 days

Venue: Geneva, Switzerland 3-5 June 2020

Course Fee: $4,000

Contact: leadershipandmanagement@unssc.org

The Executive Change and Innovation Leadership programme is aimed at senior staff at the Director and Assistant Secretary-General level, leading complex change that impacts large numbers of staff, requiring inter-agency and wider societal collaboration.

The changes and innovation are of high magnitude, including shifting mindsets and behaviours, changing structures and procedures, requiring radically new capabilities. This programme equips participants with change leadership practices, analyses their innovation and change eco-system, as well as gives them a space to co-create strategy input for their own change and innovation practices.

Designing and managing organizational change

Face-to-face

Target: This programme is geared to line and change managers, change agents and programme and operations staff who are leading change in their field of expertise within the UN and with partners.

Duration: 5 days

Venue:
- Bonn, Germany 4-8 May 2020
- New York, United States 16-20 November 2020

Course Fee: $3,000

Contact: leadershipandmanagement@unssc.org

At the end of the five-day workshop, participants will have developed a change management strategy, learned facilitation and assessment processes, while exploring with UN change practitioners systemic dilemmas when developing transformational change processes.

This workshop combines a solid conceptual foundation on systemic change management with strategy development. Participants learn to work with resistance to build engagement and resilience for their change process. The faculty consists of change specialists and seasoned UN change practitioners.

Change & Innovation

Please check our website regularly for updates on courses: www.unssc.org
Introduction to Change Management

At the end of the programme, participants will not only understand the fundamentals of change management, but will have developed or refined a change strategy for their project or team and received individual feedback at each step of the way.

This programme combines weekly self-study modules with individual assignments, webinars, forum discussions as well as individual guidance.

Target
This programme is geared to line and change managers, change agents and programme and operations staff who are leading change in their field of expertise within the UN and with partners.

Duration
6 weeks

Venue
Online 27 January-8 March 2020
Online 24 August-4 October 2020

Course Fee
$1,250

Contact
leadershipandmanagement@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Customer Service

Customer service, customer relations or client services, regardless of how we call it, can affect the organization’s vision and how others view the organization either positively or negatively. For a robust and successful implementation of the 2030 Agenda by the United Nations, client/customer service is not an option but a commitment and a requirement of the UN System Leadership Framework.

Customer service is a leadership skill. This course applies a servant-leadership approach to teach essential skills to enhance participants’ abilities to provide excellent customer service, translating learned skills into practical application in their organizations.

Participants will come away from the course with improved skills in customer service knowing how to approach people, give a human touch, and apply the power of behaviour and communicating effectively to customer service.

| Target | General service programme support and administrative professionals. |
| Duration | 5 weeks online, plus 3 days face-to-face |
| Venue | Online 26 October-27 November 2020
Face-to-Face component: Turin, Italy, 9-11 December 2020 |
| Course Fee | $2,500 |
| Contact | leadershipandmanagement@unssc.org |

Effective Writing Skills

This five-week online course is designed to enhance the ability of staff to effectively draft a variety of documents through increased sensitivity to language, structure, and content. Participants will be exposed to different techniques for drafting documents that are adapted to the audience and have impact. The course introduces an innovative learning approach.

Participants will follow two synchronized sessions, during which effective document drafting skills will be explained.

After the initial two weeks, participants will have a clearer vision of their learning priorities and will choose one of two available paths for the remainder of the programme. They can decide to follow either a ‘General writing skills’ path (focusing on drafting, reviewing and managing daily communications, such as emails) or take up the ‘Report writing skills’ path.

| Target | All UN personnel (P and GS staff) at headquarters and field locations. |
| Duration | 5 weeks |
| Venue | Online 2 March-22 May 2020
Online 7 September-9 October 2020 |
| Course Fee | $1,000 |
| Contact | leadershipandmanagement@unssc.org |

Please check our website regularly for updates on courses: www.unssc.org
Fundamentals of Diplomatic Protocol

This self-paced course allows you to complement your technical and managerial know-how with skills in diplomatic protocol to support your high-level engagement.

Explore international courtesy rules, formal communication norms, and ceremonial practices to follow in official functions and occasions, all with an emphasis on practical application to the UN context.

Obtain practical insights into subtle interactions that will improve your operational effectiveness in a wide range of settings. Participants will be challenged by the course faculty with a realistic diplomatic scenario, during which they will have to apply their learning and skills.

**Target**
Recommended for UN staff performing protocol functions, at any level and location.

**Duration**
4 months from date of receiving login information

**Venue**
Online

1 January-31 December 2020

**Course Fee**
$750

**Contact**
leadershipandmanagement@unssc.org

Skills for Administrative Assistants

Administrative assistants have to perform different roles, constantly juggle a multitude of tasks and work with several colleagues on a daily basis.

This course provides participants with tools, templates, and techniques to significantly increase productivity and effectiveness in the workplace. It is about working to the best of your abilities, and encouraging, in turn, the best in those who work in the same office environment.

**Target**
Administrative assistants (headquarters and field locations).

**Duration**
5 weeks

**Venue**
Online

13 April-15 May 2020

**Course Fee**
$1,000

**Contact**
leadershipandmanagement@unssc.org

Social Media for UN Professionals

Facebook, YouTube, Instagram and Twitter have more than 4 billion monthly users, and the number of social media users across the globe is set to grow exponentially. Capitalizing on, and effectively navigating the social media landscape is essential to communication success for UN agencies, funds, missions and organizations. However, several organizations struggle with their presence on the web.

This programme is designed to meet the needs of UN staff working with social media. It will give you an overview of the pros and cons of social networks and fundamental concepts including branding, networking and influencing.

Sign up for the programme to master social media skills which will enable you to boost visibility across social media platforms, interact effectively with an engaged audience, and build cost-effective and targeted campaigns.

**Target**
UN Communication Officers, project managers, and other UN staff involved or interested in leveraging social media to achieve team and organizational goals.

**Duration**
5 weeks

**Venue**
Online

20 April-22 May 2020

**Course Fee**
$750

**Contact**
leadershipandmanagement@unssc.org

Speech Writing and Developing Talking-Points

This online programme guides participants on how to prepare clear, engaging and memorable talking-points and speeches both for senior colleagues and themselves, relevant to any occasion.

It covers key principles of public speaking and practical techniques for making drafts lively and easy to use. Coursework draws on various real-life UN examples, including ‘live’ work shared by course participants.

**Target**
Special assistants, communication, public information and information officers, coordination specialists, programme staff, team leaders and thematic specialists who tend to have the responsibility of preparing speeches for management.

**Duration**
5 weeks

**Venue**
Online

24 February-27 March 2020

**Course Fee**
$1,000

**Contact**
leadershipandmanagement@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Trainer Essential Skills

Become a professional trainer. This six-module self-paced course provides a comprehensive look at the role and function of a trainer. It is open to anyone involved in organizing learning and training events to develop others.

These include trainers, facilitators, managers, leaders, resource persons, instructors. Participants gain tools and techniques for a systematic approach to training others effectively.

Target
This course is for anyone involved in organizing learning and training events. These include trainers, facilitators, managers, leaders, resource persons, instructors, etc.

Duration
4 months from date of receiving login information

Venue
Online 1 January–31 December 2020

Course Fee
$500

Contact
leadershipandmanagement@unssc.org

UN Competency-Based Interview (CBI) for Panel Members

A self-paced training tailor-made for UN staff who wish to hone their skills as panel members in competency-based interviews (CBI). This online course includes a one-to-one mentoring session with an experienced mentor to practice CBI skills.

The module is part of the new UNSSC Blueline learning platform and can be used in combination with other existing learning paths in Blueline.

Target
UN officials at headquarters and in the field who serve or wish to serve on competency-based interview panels.

Duration
2 months from date of receiving login information

Venue
Online 1 January–31 December 2020

Course Fee
$750

Contact
leadershipandmanagement@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
Monitoring, Evaluation and Review of the Implementation of the 2030 Agenda

Monitoring, evaluation and review are essential components of the 2030 Agenda for Sustainable Development. Currently, national data systems and evaluation programmes need to be strengthened, as the scope of the 2030 Agenda—17 Sustainable Development Goals (SDGs), 169 targets and 232 indicators—presents challenges for any government in monitoring, evaluation and review.

This course provides an overview of key concepts, processes, trends and tools relevant for country-led monitoring, evaluation and review of the implementation of the 2030 Agenda. It also helps UN staff to explore how the UN system can provide better support to the SDG review process.

It examines how monitoring and evaluation of the UN Sustainable Development Cooperation Framework can strengthen the oversight, transparency, accountability and collective learning of the UN development system to enhance its contributions to the achievement of the 2030 Agenda.

Target
UN programme staff, involved in programme management, supporting and contributing to monitoring and evaluation, UN strategic planners, chairs/members of results and monitoring and evaluation groups and staff from UN Resident Coordinator Offices.

Duration
4 days

Venue
Bonn, Germany 8-11 September 2020

Course Fee
$2,500

Contact
sustainable-development@unssc.org

Evaluating the Impact of Training

This self-paced programme is designed for anyone involved in organizing learning and training events to develop others—including trainers, facilitators, managers, leaders, resource persons and instructors.

Participants are introduced to evaluation tools and techniques to improve training effectiveness and to demonstrate the value of training in meeting organizational needs. Participants can decide when to start the course and are required to complete all activities within four months.

Target
Anyone involved in organizing learning and training events - trainers, facilitators, managers, leaders, resource persons and instructors.

Duration
4 months from date of receiving login information

Venue
Online 1 January-31 December 2020

Course Fee
$500

Contact
leadershipandmanagement@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
## Evaluation Learning Programme for the UN Secretariat

Designed in coordination with the UN Secretariat’s Business Transformation and Accountability (BTA) division, this online moderated course strengthens the technical capacities of UN Secretariat staff with responsibilities for evaluation to: 1) Plan and perform quality evaluations and to use self-evaluations, and 2) Build sustainable strategies to make evaluation a function that serves to measure performance and meet entity mandates.

The course runs over six weeks with a total of five modules. Topics will include: fundamentals of evaluation in the UN Secretariat; evaluation within the programming cycle; evaluation planning; evaluation design and evidence analysis; and evaluation management tools. Webinars and discussion forums will be tailored to the different mandates, priorities, and types of evaluation of the entities involved.

<table>
<thead>
<tr>
<th>Target</th>
<th>Evaluation focal points in UN Secretariat entities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>6 weeks</td>
</tr>
<tr>
<td>Venue</td>
<td>Online dates TBD</td>
</tr>
<tr>
<td>Course Fee</td>
<td>$1,500</td>
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<tr>
<td>Contact</td>
<td><a href="mailto:elp@unssc.org">elp@unssc.org</a></td>
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</tbody>
</table>

## Evaluation Dialogue for Senior Leaders

The establishment of evaluation functions, and the creation of capacity to do quality evaluation, is a process that takes time and requires a proper enabling environment. These webinar sessions, which will include short videos and interactive discussions, will focus on how to enable and promote evaluation as a tool to improve performance, learning and innovation.

The sessions, designed in coordination with the UN Secretariat’s Business Transformation and Accountability (BTA) division, will include: the framework for evaluation in the UN Secretariat, key factors for evaluations that make a difference, as well as strategies to promote an enabling environment for evaluation.

<table>
<thead>
<tr>
<th>Target</th>
<th>Senior leaders with responsibility for establishing or strengthening evaluation functions in the UN Secretariat.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>1.5-2 hours</td>
</tr>
<tr>
<td>Venue</td>
<td>Online dates TBD</td>
</tr>
<tr>
<td>Course Fee</td>
<td>$400</td>
</tr>
<tr>
<td>Contact</td>
<td><a href="mailto:elp@unssc.org">elp@unssc.org</a></td>
</tr>
</tbody>
</table>

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Please check our website regularly for updates on courses: [www.unssc.org](http://www.unssc.org)
Road Safety Management

Lack of road safety is widely acknowledged to pose one of the highest risks to aid workers throughout the world. It causes a high number of civilian casualties. Organizational responses to road safety problems are often ad hoc, without systematic evaluations to assess their impact.

UNSSC’s Road Safety Training Program aims to contribute to Pillar 3 of the UN Road Safety Strategy and SDG Goal 3, target 3.6: “By 2030, halve the number of global deaths and injuries from road traffic accidents.”

This course will enable participants from UN and associated organizations to effectively develop and manage road safety actions using best practices and evidence-based approaches. Successful participants will develop the skills and knowledge needed to better analyse, plan, implement and evaluate road safety actions.

- **Target**: Global, regional and country-level road safety focal points, managers, relevant administration, logistics, fleet managers, and training and security personnel from across and beyond the UN system.
- **Duration**: 3 days
- **Venue**: Turin, Italy 31 March-2 April 2020
  - Turin, Italy 2-4 June 2020
  - Amman, Jordan 30 June-2 July 2020
  - TBC 22-24 September 2020
- **Course Fee**: $1,500
- **Contact**: peacesecurity@unssc.org

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Road Safety: Driver Training of Trainers

The Road Safety Training Programme aims to contribute to Pillar 3 of the UN Road Safety Strategy and SDG Goal 3, target 3.6: “By 2030, halve the number of global deaths and injuries from road traffic accidents.”

The programme will enable UN and associated organizations to deliver high-quality, standardized driver training in a cost-effective, sustainable manner. Successful participants will have the skills and knowledge to train others on the safe, efficient and effective operation of light vehicles in a variety of contexts and risk environments.

- **Target**: Relevant administration, logistics, fleet management, training and security personnel (General Service 3 or higher) from across and beyond the UN system. Participants need to have a valid international driving licence and a current medical clearance in order to participate in the course.
- **Duration**: 2 weeks
- **Venue**: Niamey, Niger 27 January-8 February 2020
  - Amman, Jordan 8-20 March 2020
  - Juba, Sudan 4-18 May 2020
  - TBC, Gibraltar 15-20 June 2020
  - Amman, Jordan 8-17 July 2020
  - TBC 27 September-9 October 2020
  - TBC Thailand 2-14 November 2020
- **Course Fee**: $5,200
- **Contact**: peacesecurity@unssc.org

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Safe and Secure Approaches in Field Environments (SSAFE) for Surge Deployment

This course is meant for staff from the UN system and affiliated organizations who are in need of comprehensive safety and security training before they are deployed to dangerous locations at short notice.

The curriculum is based on standard UNDSS – UNSSC SSAFE modules and combines theoretical lessons, demonstrations, group work, practical exercises and field simulations.

**Target**
Staff of the UN system and affiliated organizations in the field and at headquarters.

**Duration**
3 days

**Venue**
Turin, Italy
- 18-20 February 2020
- 12-14 May 2020
- 8-10 September 2020
- 24-26 November 2020

**Course Fee**
$1,500

**Contact**
peacesecurity@unssc.org

**Target**
International and national security professionals from the UN system and affiliated organizations who will be engaged in the delivery of security training.

**Duration**
7 days

**Venue**
Turin, Italy
- 27 February-4 March 2020
- 21-27 May 2020
- 12-18 November 2020

**Course Fee**
$2,800

**Contact**
peacesecurity@unssc.org

Trainer Development Certification Course (TDC) and Safe and Secure Approaches in Field Environments (SSAFE)

This Training of Trainers (ToT) learning programme prepares people to deliver a variety of safety and security training programmes worldwide. Drawing on the experience of the SSAFE ToT and the Security Training Officer Certification Course (STOCC), this learning programme combines the basic five-day Trainer Development and Certification with an additional two days on SSAFE.

It provides staff from the UN and affiliated organizations with the knowledge, skills and attitudes required to plan, deliver and review security training.

**Target**
International and national security professionals from the UN system and affiliated organizations who will be engaged in the delivery of security training.

**Duration**
7 days

**Venue**
Turin, Italy
- 27 February-4 March 2020
- 21-27 May 2020
- 12-18 November 2020

**Course Fee**
$2,800

**Contact**
peacesecurity@unssc.org

Please check our website regularly for updates on courses: www.unssc.org
**Dialogue Series 2020**

The Dialogue Series is an annual forum for Deputy Special Representatives of the Secretary-General for Peace Operations, in which pertinent thematic dilemmas which peace operations face are debated and innovative solutions are discussed.

<table>
<thead>
<tr>
<th><strong>Target</strong></th>
<th>Deputy Special Representatives of the Secretary-General</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Duration</strong></td>
<td>1.5 days</td>
</tr>
<tr>
<td><strong>Venue</strong></td>
<td>Berlin, Germany TBC</td>
</tr>
<tr>
<td><strong>Fee</strong></td>
<td>Thanks to a generous contribution from the Foreign Ministry of the Federal Republic of Germany, there are no fees for this course.</td>
</tr>
<tr>
<td><strong>Contact</strong></td>
<td><a href="mailto:peacesecurity@unssc.org">peacesecurity@unssc.org</a></td>
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</tbody>
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**Learning Managers’ Forum**

The Learning Managers forum is an annual gathering that brings together people responsible for learning, training and staff development in United Nations agencies, funds and programmes as well as other international organizations, with the aim of fostering a spirit of collaboration and partnership within the learning community, and to move the learning agenda for the UN system forward.

The three-day innovative and highly participatory forum will: 1. Expose participants to novel, innovative approaches to learning and professional development, from both within and outside the UN system; 2. Serve as a forum for strategic discussions, thereby enabling people to contribute to formulating a common learning agenda among UN agencies and other international organizations; 3. Provide people with the opportunity to network and collaborate with colleagues from across the UN system and beyond.

<table>
<thead>
<tr>
<th><strong>Target</strong></th>
<th>Professionals responsible for learning, training, and staff development in United Nations agencies, funds, and programmes, as well as other international organizations.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Duration</strong></td>
<td>3 days</td>
</tr>
<tr>
<td><strong>Venue</strong></td>
<td>Turin, Italy 8-10 June 2020</td>
</tr>
<tr>
<td><strong>Fee</strong></td>
<td>$1,650</td>
</tr>
<tr>
<td><strong>Contact</strong></td>
<td><a href="mailto:leadershipandmanagement@unssc.org">leadershipandmanagement@unssc.org</a></td>
</tr>
</tbody>
</table>
Recognizing the growing relevance of capacity building for sustaining peace, UNSSC is convening the “Torino Forum for Sustaining Peace,” a high-level event supported by the Italian Ministry of Foreign Affairs and International Cooperation. This first edition will focus on women and girls, as they play a crucial role in sustaining peace; the “Youth, Peace and Security” and the “Women, Peace and Security” agendas complement one another; and 2020 marks the 20th anniversary of the adoption of Security Council Resolution 1325 on Women, Peace and Security and the fifth anniversary of the adoption of Security Council Resolution 2250 on Youth, Peace and Security – to name a few milestones.

The 1.5-day event aims to spur dialogue, inspire action, instil learning and renew engagement around the challenges and opportunities of bringing forward the “Women, Peace and Security” as well as the “Youth, Peace and Security” agendas.

Target
UN staff, governments, practitioners, representatives of women’s and youth groups and civil society organizations, private sector, academia, and representatives of institutions who are interested to step up their capacity on the Sustaining Peace, Women, Peace and Security, and Youth, Peace and Security agendas.

Duration
1.5 days

Venue
Turin, Italy 11-12 June 2020

Fee
Thanks to a generous contribution from the Italian Ministry of Foreign Affairs and International Cooperation, there are no fees for the Torino Forum. However, participants are expected to cover travel and lodging. To defray these costs for qualified applicants from the Global South, UNSSC will offer a limited number of scholarships.

Contact
peacesecurity@unssc.org

Leveraging the presence of 20 UN entities as well as various leading international development institutions based in Bonn, the UN Summer Academy provides participants with unparalleled peer learning and networking opportunities. The UN Summer Academy facilitates and fosters dialogue with thought and action leaders who are currently working towards the implementation of the 2030 Agenda and the Paris Agreement.

As the world community prepares to celebrate 75 years of the UN, the 2020 UN Summer Academy will focus on the theme chosen for the UN General Assembly commemoration meeting, ‘The Future We Want, the UN We Need: Reaffirming our Collective Commitment to Multilateralism’.

The UN Summer Academy is an engaging five-day programme built around interactive panel discussions, participant-led App Labs, an experiential site visit, and a multi-stakeholder Share Fair. The diversity of the carefully selected participants enables a truly unique peer-learning experience.

Target
UN staff, national and local government representatives, civil society representatives, academics, private sector representatives, as well as a select number of master’s and post-graduate students.

Duration
5 days

Venue
Bonn, Germany 24-28 August 2020

Fee
$1,250

This course is part of the Sustainable Development Learning Package offered to UN Resident Coordinator Office (RCO) staff. RCO staff will receive a special discount of $1,000, thanks to a generous contribution from the German Federal Ministry of Economic Cooperation and Development.

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