UNITED NATIONS SYSTEM STAFF COLLEGE

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ONLINE

12 APR 2027 - 07 MAY 2027

UN Generative AI Professional Certificate Spring 2027

Data and Evaluation

Digital and Artificial Intelligence (AI)



LANGUAGE
English

DURATION
6 weeks

ENROLL BY
09 Apr 2027

PRICE
1,500 USD

LOCATION
ONLINE

TARGET
Everyone

CONTACT elp@unssc.org

Interested in using generative AI more effectively? The UN Generative AI Professional Certificate is tailored for United Nations (UN) staff members who aim to harness the potential of generative AI in their functions. The course provides a comprehensive understanding of generative AI, covering its mechanisms and practical applications in text, video, and images. This blended programme offers a unique combination of self-paced modules and instructor-led sessions fully tailored to the UN context.

Introduction

Generative AI is rapidly reshaping the way we create, communicate, and make decisions—offering unprecedented opportunities, but also raising critical ethical, social, and governance challenges. As the UN works to harness digital technologies for sustainable development and global cooperation, there is a growing need for UN personnel to understand and engage with generative AI in a responsible, informed, and practical way.

This course is the first comprehensive training initiative within the UN system to cover generative AI applications across text, visual, and audio modalities, combining hands-on practice with multiple tools and a curriculum fully tailored to the realities of UN work. Participants will explore the potential of these tools to support knowledge work, communication, innovation, and decision-making - while also critically examining their limitations and risks.

The course is grounded in the UN's evolving normative and policy frameworks, particularly the recommendations of the High-Level Advisory Body on Artificial Intelligence in its report "Governing AI for Humanity" (2023), which calls for global cooperation to ensure that AI is aligned with human rights, sustainable development, and the public interest. It also draws on the UNESCO Recommendation on the Ethics of Artificial Intelligence (2021) about the need for transparency, accountability, data governance, and inclusion.

It aims to equip UN staff with the knowledge and confidence to use generative AI tools responsibly and strategically-aligned with UN values and mandates.

Objectives

Upon successful completion of the programme, participants will be able to:

- Explain and apply the core principles of generative AI, including key concepts such as large language models, neural networks, and ethical considerations related to their use.
- Analyse how generative AI systems operate, gaining a foundational understanding of the underlying algorithms, training data, and model architectures that power text, image, and audio generation.
- Experiment with a variety of generative AI tools for creating text, visuals, and audio, evaluating their potential applications and limitations in professional settings.
- Apply generative AI in hands-on activities tailored to real-world UN scenarios, exploring how these technologies can support analysis, communication, knowledge management, and innovation across different functions.

Course methodology

This course offers a unique blended programme for generative AI in the UN context. Participants will be guided through a recommended curriculum built by UN AI experts composed of self-paced lessons and instructor-led webinars. Practical case studies and on the job-practice are a key feature of this programme to ensure participants not only gain solid knowledge and skills but also apply them. For detailed information on the course content and methodology, kindly check the **SYLLABUS.**

The programme includes:

- Five thematic self-paced modules.
- Four instructor-led webinars.
- Final assignment

The two hours instructor-led webinars are conducted on Zoom from 14:30 to 16:30 CET.

Participants need a computer (or mobile device), a reliable internet connection and either a headset with a microphone to connect to the audio through a computer.

The self-paced modules and discussion forums are designed and structured on UN Learn platform.

Course contents

Obtaining the certificate requires completion of the following five thematic modules:

- Unlocking the Power of Generative AI
- Mastering Textual Gen-AI, from Q&A to Summarization
- Visual Creativity with Generative AI
- Leveraging Generative AI at the workplace
- Building your own Generative AI service

Target audience

All UN personnel (professional and general service staff) at headquarters and in field locations.

Cost of participation

The course fee is $1,500.