



As personnel of the United Nations Relief and Works Agency for Palestine Refugees (UNRWA) you can now enjoy unlimited access to all modules in the Extended E-Certificate in Leadership and Management (eCLM) on the Blue Line Global Learning Hub.

Introduction

UNSSC's Blue Line platform offers you the opportunity to develop critical leadership and managerial skills through an innovative, self-directed learning experience.

At the core of the Blue Line, is a continually expanding collection of leadership and management modules tailored for UN personnel. The curriculum covers key areas such as people management, strategic planning, programme implementation, and resource optimization. It also emphasizes leadership traits and practices outlined in the UN System Leadership Framework.

Objectives

Upon successful completion of the programme, you will be able to:

- Foster inclusive and high-performing teams. Embrace diversity and inclusion as strengths. Develop leadership skills that inspire and empower your colleagues, promote equity, and create opportunities for career growth across your team.
- Lead with accountability and vision. Translate UNRWA's mission into strategic, actionable goals. Adopt results-based management and risk mitigation strategies to drive sustainable and measurable outcomes.
- Collaborate across boundaries. Strengthen your ability to communicate effectively with colleagues, senior leaders, and external partners. Build coalitions that bridge silos and foster collaboration within and beyond the UN system to advance shared goals.
- **Embody UN leadership values.** Practice principled, norm-based leadership and uphold the UN System Leadership Framework in every aspect of your work.
- Contribute to a global peer network. Engage with a diverse community of UN colleagues from around the world. Share knowledge, exchange best practices, and co-create solutions to the complex challenges we face.

The programme is hosted on UNSSC's Blue Line e-learning platform, a dynamic learning environment that fosters collaboration and shared knowledge. The Blue Line goes beyond traditional learning by empowering you to connect, grow, and lead within a vibrant community, equipping you with the skills and insights needed to drive UNRWA's mission forward.

Course methodology

The learning experience is structured around the following components:

- A micro-learning experience characterized by small knowledge units (modules and micro-lessons) where participants
 consolidate and reflect on learnings through the creation of micro-content (multimodal forum replies, blog posts, etc.).
- Scenario-based learning exposing participants to real-life challenges and tasks of UN managers.
- Consolidation of takeaways through reflective practices and social learning to facilitate information exchange and peer-to-peer learning

Course contents

Through the corporate subscription, nominated UNRWA personnel can enjoy unlimited access to all 80+ online modules available as part of the Extended E-Certificate. This includes:

- UNSSC Extended E-Certificate on Leadership and Management (eCLM). With 80+ curated modules on management, leadership, innovation, and evaluation, UNRWA colleagues can start learning anytime, selecting components that suit their needs and progressing at their own pace. The content, rooted in the UN System Leadership Framework, covers key areas like adaptive and transformational leadership, people and resource management, planning and programme implementation. New modules are also regularly available for sign-up.
- eCLM curated learning paths. Specialized learning paths made up of a set of pre-determined eCLM modules that focus on key thematic areas.

New modules on leadership and management-related topics will be periodically released and made available to corporate subscribers and their personnel. The corporate subscription includes access to all free resources in the Blue Line.

Click HERE to access the course catalogue for an overview of the courses and paths available on the Blue Line.

Target audience

Nominated UNRWA personnel.

Cost of participation

Free for nominated UNRWA personnel (UNRWA's corporate email domain is needed to finalize the registration).