UNITED NATIONS SYSTEM STAFF COLLEGE

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ONLINE

01 JUL 2025

Shock and Shift: Leading in disruptive times (Ed. 6)

Change and InnovationLeadership



LANGUAGE
English

DURATION
2 hours (15:00 - 17:00 CEST)

ENROLL BY
30 Jun 2025

PRICE
Free

LOCATION
ONLINE

TARGET
UN Only

CONTACT unlock@unssc.org

Crisis demands different approaches. Recent events highlight the need to pay closer attention to disruptive changes, also known as 'shocks,' with a much shorter response time. In this webinar, you will explore how to lead through volatility, pressure, and complexity with clarity and resilience.

Introduction

In the face of sustained disruption and institutional uncertainty, senior leaders are expected to guide teams, make rapid decisions, and maintain strategic alignment—often without full clarity. This *Shock and Shift* session offers Directors a space to pause, reflect, and strengthen their leadership mindset with a framework that builds their '*tolerance'* muscle when faced with continuous ambiguity, supports others, and leads adaptive change.

This webinar is part of the 'Shock and Shift' series, which was developed by the UN Lab for Organizational Change and Knowledge (UNLOCK), as part of the UNSSC Knowledge Centre for Leadership and Management (KCLM), which sponsored the series as a service to the system in response to the current disruption.

Objectives

Upon successful completion of the programme, participants will be able to:

- Apply decision-making approaches under pressure
- Communicate effectively to maintain trust, alignment, and shared meaning
- Reflect on their personal leadership approach in times of crisis.

Course methodology

Hands-on virtual workshop on navigating high-level leadership challenges in a crisis context through presentations, exercises, and peer exchange.

Course contents

The session will explore:

- Decision-making under pressure
- Effective communication and engagement: making sense together in times of disruption
- Shifts in your leadership approach in crisis

Target audience

D1, D2 above

This course can also be run as in-house / on-site training for an individual agency on demand – please get in touch with us for additional details and pricing.

Cost of participation

Free