

ONLINE

23 APR 2025

Shock and Shift: Facilitating your team's response (Edition 2)

CHANGE AND INNOVATION

MANAGEMENT

STAKEHOLDER ENGAGEMENT AND PARTNERSHIPS

**LANGUAGE**
English**DURATION**
2 hours (15:00 -
17:00 CEST)**ENROLL BY**
21 Apr 2025**PRICE**
Free**LOCATION**
ONLINE**TARGET**
UN Only**CONTACT** unlock@unssc.org

The webinar will unpack the impact of sudden disruption on teams in light of the recent exogenous shocks to the UN system, create a space to exchange experiences and share practical tips for holding team and individual conversations in times of radical transformation.

Introduction

The United Nations (UN) is facing sudden, disruptive changes. This webinar will equip team leaders to facilitate difficult team discussions, enabling them to respond to these sudden shifts.

This webinar is part of the 'Shock and Shift' series, which was developed by the UN Lab for Organizational Change and Knowledge (UNLOCK), as part of the UNSSC Knowledge Centre for Leadership and Management, which sponsored the series as a service to the system in response to the current disruption.

Objectives

Upon successful completion of the programme, participants will be able to:

- Situate the staff's reactions to sudden disruption
- Anticipate impact on team dynamics and processes
- Understand how to adapt their communication style to a situation of sudden disruption
- Exchange experiences with system wide colleagues
- Participate in two experiential processes that can be used with their teams
- Get tips on having difficult conversations with team members during volatile times.

Course methodology

1. Brief presentation followed by facilitated practical application
2. Curation of a space to exchange experiences
3. A take away: handout on how people and teams feel in times of crisis and two templates of session designs to facilitate difficult team conversations

Course contents

- Impact of sudden disruption on individual staff, team dynamics and processes
- Understanding shifting communication and engagement needs
- Tips for conducting difficult conversations
- Two process ideas on how to facilitate a discussion with the team

Target audience

Staff at all levels who are leading teams.

This course can also be run as in-house/on-site training for an individual agency on demand—please contact us for additional details and pricing.

Cost of participation

Free