

ONLINE

01 JAN 2024 - 31 DEC 2024


**UNICEF Managing People
With Purpose Programme –
UNSSC Modules**

MANAGEMENT

LEADERSHIP



unicef 
for every child

					
LANGUAGE English	DURATION 1 year	ENROLL BY 31 Dec 2024	PRICE Free	LOCATION ONLINE	TARGET UN Only

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Welcome to the first learning component of the UNICEF Managing People With Purpose programme, delivered in partnership with the UN System Staff College as part of UNICEF's corporate subscription to the Extended E-Certificate in Leadership and Management on the Blue Line.

Introduction

UNICEF has carefully selected 10 modules that focus on areas of managerial and leadership development that are most relevant to foster the behaviours and skills we expect of all our supervisors.

After completing these modules, you will have the opportunity to further explore the catalogue of leadership development offerings available to all personnel through the Blue Line learning platform. You can explore the full catalogue [here](#).

Objectives

The Managing People With Purpose programme aims to strengthen the effectiveness and efficiency of all UNICEF people managers, so that collectively, we can deliver better results for children across the globe.

The UNSSC component of the programme aims to set up a baseline of skills and knowledge for all UNICEF people managers are expected to demonstrate daily as part of the UNICEF mandate.

Specifically, these 10 modules will:

1. Equip you with the skills to embrace transformational and adaptive leadership styles, enabling you to foster innovation, resilience, and agility in your teams, and to align with UNICEF's overarching expectations.
2. Strengthen your proficiency in leading through effective communication, ensuring that you can articulate visions, set clear expectations, and foster a culture of open dialogue. This objective also underscores the importance of handling difficult conversations with sensitivity and tact.
3. Enhance your ability to motivate yourself and your teams, ensuring maximum productivity and engagement. Concurrently, you will master the art of delegation, ensuring that tasks are assigned judiciously to optimize team strengths and achieve desired outcomes for children.
4. Equip you with strategies and tools to promptly and effectively resolve conflicts, with a focus on preserving team harmony, and recognizing the profound impact of your role on the well-being of UNICEF's staff and personnel, as well as the broader outcomes of our mission.
5. Ensure that you are well-versed in managing up, understanding the expectations set forth by UNICEF's leadership, and knowing where you can seek guidance, tools, and support, especially when faced with underperformance and challenging conversations.

Course methodology

This course comprises 10 standalone modules covering 8 topics of leadership and management. Each module consists of an introduction, 5-7 content blocks, real-life activities and reflection through forum posts, and a final quiz. Among the main methodological features, you will find videos, diverse interactive activities and case studies. The videos will walk you through the main concepts of each module, facilitating its understanding. A final activity encourages you to reflect on the learning for each module and, finally, the course as a whole.

Course contents

Through this online training, you will explore the following topics:

- Transformational leadership
- Motivating yourself and others
- Adaptive leadership
- Leading through communication
- Resolving conflicts
- Handling difficult conversations
- Delegating Tasks
- Managing up

Target audience

UNICEF staff with formal supervisory responsibilities, across all professional categories (i.e., GS. NO and IP).

Cost of participation

Free for UNICEF staff with formal supervisory responsibilities, across all professional categories (i.e., GS. NO and IP).